Amadeus Denmark A/S Central Business Registration No 77529012 Lufthavnsboulevarden 14 2770 Kastrup

Annual report 2019

The Annual General Meeting adopted the annual report on $\,$. $\,$.2020 $\,$ June 26th

Chairman of the General Meeting

Name: Jesper Söderström

DocuSigned by:

Juspur Södurström —c0982325EE544FA...

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Amadeus Denmark A/S

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Entity details

Entity

Amadeus Denmark A/S Lufthavnsboulevarden 14 DK-2770 Kastrup

Central Business Registration No: 77529012 Registered in: Tårnby Kastrup Financial year: 01.01.2019 - 31.12.2019

Phone: +4543592000 Fax: +4543592001 Internet: www.amadeus.com E-mail: denmark@amadeus.com

Board of Directors

Per Matson, Chairman Eva Charlotta Sköldemyr Jesper Söderström

Executive Board

Jesper Söderström, Chief Executive Officer

Auditors

Ernst&Young Godkendt Revisionspartnerselskab Dirch Passers Allè 36

2000 Frederiksberg

Statement by Management on the annual report

The Board of Directors and the Executive Board have today considered and approved the annual report of Amadeus Denmark A/S for the financial year 01.01.2019 - 31.12.2019.

The annual report is presented in accordance with the Danish Financial Statements Act.

In our opinion, the financial statements give a true and fair view of the Entity's financial position at 31.12.2019 and of the results of its operations for the financial year 01.01.2019 - 31.12.2019.

We believe that the management commentary contains a fair review of the affairs and conditions referred to therein.

We recommend the annual report for adoption at the Annual General Meeting.

Kastrup, . .2020 June 25th

Executive Board by:

Juspur Sidurström Jesper 3882375555544FA... Chief Executive Officer

Per Matson

Board of Directors

Per Matson Eva Charlotta Sköldemyr Jesper Söderström

Chairman

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Independent auditor's report

To the shareholders of Amadeus Denmark A/S Opinion

We have audited the financial statements of Amadeus Denmark A/S for the financial year 1 January – 31 December 2019, which comprise income statement, balance sheet, statement of changes in equity and notes, including accounting policies. The financial statements are prepared in accordance with the Danish Financial Statements Act. In our opinion, the financial statements give a true and fair view of the financial position of the Company at 31 December 2019 and of the results of the Company's operations for the financial year 1 January – 31 December 2019 in accordance with the Danish Financial Statements Act.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs) and additional requirements applicable in Denmark. Our responsibilities under those standards and requirements are further described in the "Auditor's responsibilities for the audit of the financial statements" section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence

We are independent of the Company in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code) and additional requirements applicable in Denmark, and we have fulfilled our other ethical responsibilities in accordance with these rules and requirements.

Management's responsibilities for the financial statements

Management is responsible for the preparation of financial statements that give a true and fair view in accordance with the Danish Financial Statements Act and for such internal control as Management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error

In preparing the financial statements, Management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting in preparing the financial statements unless Management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance as to whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs and additional requirements applicable in Denmark will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

Independent auditor's report

As part of an audit conducted in accordance with ISAs and additional requirements applicable in Denmark, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- •Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations or the override of internal control.
- •Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- •Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by Management.
- •Conclude on the appropriateness of Management's use of the going concern basis of accounting in preparing the financial statements and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- •Evaluate the overall presentation, structure and contents of the financial statements, including the note disclosures, and whether the financial statements represent the underlying transactions and events in a manner that gives a true and fair view.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Statement on the management commentary

 $\label{lem:management} \mbox{Management is responsible for the Management's review.}$

Our opinion on the financial statements does not cover the Management's review, and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the Management's review and, in doing so, consider whether the Management's review is materially inconsistent with the financial statements or our knowledge obtained during the audit, or otherwise appears to be materially misstated.

Moreover, it is our responsibility to consider whether the Management's review provides the information required under the Danish Financial Statements Act.

Based on the work we have performed, we conclude that the Management's review is in accordance with the financial statements and has been prepared in accordance with the requirements of the Danish Financial Statements Act. We did not identify any material misstatement of the Management's review.

Fredriksberg 25/6 2020 ERNST & YOUNG

Godkendt Revisionspartnerselskab CVR no. 30 70 02 28

Alex Petersen State Authorised Public Accountant mne28604

Allan Nørgaard State Authorised Public Accountant mne35501

Management commentary

Primary activities

Amadeus Denmark A/S is part of the Amadeus Scandinavia Group, which is Scandinavia's leading enterprise regarding electronic trade and distribution of travels and tourism.

Amadeus' supply of products and services can be divided into four solution categories:

<u>Distribution & Content</u> – solutions which in the most effective way provide access to a collective supply of Content (travel services) and ensure an ideal distribution of these through our point-of-sale network.

<u>Sales & E-commerce</u> – solutions which provide ac-cess to marketing and sale of Content in all distribution channels. The solutions improve work flow, profitability and customer services throughout the entire process.

<u>Business Management</u> – solutions which optimise our customers' operations, processes and administration as well as maximise their customer relations.

Services & Consulting – solutions which make it possible for our customers to fully use their work processes and IT investments

Development in activities and finances

The financial year 2019 shows a profit of DKK 3,317 thousand, which Management finds satisfactory.

To ensure that the future earnings performance equals the financial year 2019, Amadeus continues to focus on the travel agencies, corporations and providors and their need for products, services and solutions, which can enforce their core business as well as open up the possibilities of new business opportunities.

Events after the balance sheet date

Subsequent to end of the financial year, the COVID-19 outbreak was declared a pandemic by the World Health Organization in March 2020

In January, the GDS industry had a god start, nevertheless after the closing of Wuhan the trend drastically change initially impacting the booking on APAC region and afterwards spreading out to other to other countries where COVID-19 cases were declared. By mid-February, the industry was trading daily at -10/15% rates and reaching -30/40% at the end of the month. In March the deterioration continued further, and the underlying industry is trading daily -80% year on year. IATA in the last industry forecast estimates that the air traffic will drop by 75% in the second quarter and approximately will be 38% less for the full year in comparison with previous year.

The outbreak and the response of Governments in dealing with the pandemic is interfering with general activity levels within the community, the economy and the operations of our business. The scale and duration of these developments remain uncertain at the issuance of the financial statements however they will have an impact on our earnings, cash flow and financial condition, nevertheless the Company will continue applying its current transfer pricing policy with Amadeus IT Group, S.A. or other Amadeus Group entities, under a cost+ basis, and therefore, the operating profit of the Company should not be significantly impacted, to the extent that the functions, assets and risks that justify the cost plus model of the Company are not altered by the evolution of the business.

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Accounting policies

Reporting class

This annual report has been presented in accordance with the provisions of the Danish Financial Statements Act governing reporting class B enterprises.

The accounting policies applied to these financial statements are consistent with those applied last year.

Reclassifications prior year

The preparation, classification and aggregation of certain items in the annual accounts have been revised. Nonmaterial reclassifications have been made accordingly so that the information can be comparable with the previous year and improves the comprehension of the annual report.

Recognition and measurement

Assets are recognised in the balance sheet when it is probable as a result of a prior event that future economic benefits will flow to the Entity, and the value of the asset can be measured reliably.

Liabilities are recognised in the balance sheet when the Entity has a legal or constructive obligation as a result of a prior event, and it is probable that future economic benefits will flow out of the Entity, and the value of the liability can be measured reliably.

On initial recognition, assets and liabilities are measured at cost. Measurement subsequent to initial recognition is effected as described below for each financial statement item.

Anticipated risks and losses that arise before the time of presentation of the annual report and that confirm or invalidate affairs and conditions existing at the balance sheet date are considered at recognition and measurement

Income is recognised in the income statement when earned, whereas costs are recognised by the amounts attributable to this financial year.

Foreign currency translation

On initial recognition, foreign currency transactions are translated applying the exchange rate at the transaction date. Receivables, payables and other monetary items denominated in foreign currencies that have not been settled at the balance sheet date are translated using the exchange rate at the balance sheet date. Exchange differences that arise between the rate at the transaction date and the one in effect at the payment date, or the rate at the balance sheet date, are recognised in the income statement as financial income or financial expenses. Property, plant and equipment, intangible assets, inventories and other non-monetary assets that have been purchased in foreign currencies are translated using historical rates.

Income statement

Gross profit

Revenues, other operating income and other ecternal expenses are presented at gross profit accordning to arsregnskabsloven §32

Revenue

The company has chosen IAS 18 as interpretation for revenue recognition. Revenue from the sale of services is recognised in the income statement when delivery is made to the buyer. Revenue is recognised net of VAT, duties and sales discounts and is measured at fair value of the consideration fixed.

Other operating income

Other operating income comprises income of a secondary nature as viewed in relation to the Entity's primary activities, including rental income and gains from the sale of property, plant and equipment.

Other external expenses

Other external expenses include expenses relating to the Entity's ordinary activities, including expenses for premises, stationery and office supplies, marketing costs, etc. This item also includes writedowns of receivables recognised in current assets.

Staff costs

Staff costs comprise salaries and wages as well as social security contributions, pension contributions, etc for entity staff.

Accounting policies

Amortisation, depreciation and impairment losses

Amortisation, depreciation and impairment losses relating to property, plant and equipment comprise amortisation, depreciation and impairment losses for the financial year, calculated on the basis of the residual values and useful lives of the individual assets and impairment testing as well as gains and losses from the sale of intangible assets as well as property, plant and equipment.

Other financial income

Other financial income comprises interest income, net capital gains on securities, payables and transactions in foreign currencies, amortisation of financial assets as well as tax relief under the Danish Tax Prepayment Scheme etc.

Other financial expenses

Other financial expenses comprise interest expenses, including interest expenses on payables to group enterprises, net capital losses on securities, payables and transactions in foreign currencies, amortisation of financial liabilities as well as tax surcharge under the Danish Tax Prepayment Scheme etc.

Income taxes

Tax for the year, which consists of current tax for the year and changes in deferred tax, is recognised in the income statement by the portion attributable to the profit for the year and recognised directly in equity by the portion attributable to entries directly in equity.

Balance sheet

Property, plant and equipment

Other fixtures and fittings, tools and equipment as well as leasehold improvements are measured at cost less accumulated depreciation and impairment losses.

Cost comprises the acquisition price, costs directly attributable to the acquisition and preparation costs of the asset until the time when it is ready to be put into operation.

The basis of depreciation is cost less estimated residual value after the end of useful life. Straight-line depreciation is made on the basis of the following estimated useful lives of the assets:

Other fixtures and fittings, tools and equipment 3-5 years
Leasehold improvements 5 years

Property, plant and equipment are written down to the lower of recoverable amount and carrying amount.

Receivables

The company has chosen IAS 39 as interpretation of impaiment write-down of financial receivables. Receivables are measured at amortised cost, usually equalling nominal value less writedowns for bad and doubtful debts.

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Accounting policies

Deferred tax

Deferred tax is recognised on all temporary differences between the carrying amount and tax-based value of assets and liabilities, for which the tax-based value of assets is calculated based on the planned use of each asset.

Deferred tax assets, including the tax base of tax loss carryforwards, are recognised in the balance sheet at their estimated realisable value, either as a set-off against deferred tax liabilities or as net tax assets.

Prepayments

Prepayments comprise incurred costs relating to subsequent financial years. Prepayments are measured at cost.

Cash

Cash comprises cash in hand.

Dividend

Dividend is recognised as a liability at the time of adoption at the general meeting. Proposed dividend for the financial year is disclosed as a separate item in equity. Extraordinary dividend adopted in the financial year is recognised directly in equity when distributed and disclosed as a separate item in Management's proposal for distribution of profit/loss.

Operating leases

Lease payments on operating leases are recognised on a straight-line basis in the income statement over the term of the lease.

Other financial liabilities

 $Other\ financial\ liabilities\ are\ measured\ at\ amortised\ cost,\ which\ usually\ corresponds\ to\ nominal\ value.$

Income tax receivable or payable

Current tax payable or receivable is recognised in the balance sheet, stated as tax calculated on this year's taxable income, adjusted for prepaid tax.

Amadeus Denmark A/S			10
Income statement for 2019			
	Notes	2019 DKK '000	2018 DKK '000
	Notes	DKK 000	DKK 000
Gross profit		30 343	36 119
Staff costs	2	(25 841)	(30 897
Amortisation, depreciation and impairment losses	3	(312)	(371
Operating profit		4 190	4 851
Other financial income		148	102
Other financial expenses		(79)	(52
Profit from ordinary activities before tax		4 259	4 901
Tax on profit from ordinary activities	4	(942)	(1 087
Profit for the year		3 317	3 814
Proposed distribution of profit			
Dividend for the financial year recognised in equity		3 300	3 800
Retained earnings		17	14
0 -		3 317	3 814

Amadeus Denmark A/S			11
Balance sheet at 31.12.2019			
	Notes	2019 DKK '000	2018 DKK '000
Other fixtures and fittings, tools and equipment		544	817
Property, plant and equipment	5	544	817
Other receivables	7	653	653
Deferred tax	6	71	66
Financial assets		724	719
Fixed assets		1 268	1 536
Trade receivables		1 451	1 478
Receivables from group enterprises		17 268	18 091
Other short-term receivables		264	145
Income tax receivable		-	52
Prepayments		566	886
Receivables		19 549	20 652
Cash		1 591	2 778
Current assets		21 140	23 430
Assets		22 408	24 966

Amadeus Denmark A/S			12
Balance sheet at 31.12.2019			
	Notes	2019 DKK '000	2018 DKK '000
Contributed capital	8	5 000	5 000
Retained earnings		505	488
Proposed dividend for the financial year		3 300	3 800
Equity		8 805	9 288
Other Payables	9	705	-
Non Current liability		705	-
Trade payables		7 483	7 954
Income tax payable		464	-
Other payables	10	4 951	7 724
Current liabilities other than provisions		12 898	15 678
Liabilities other than provisions		13 603	15 678
Equity and liabilities		22 408	24 966
Subsequent events	1		
Unrecognised rental and lease commitments	11		
Consolidation	12		

Statement of changes in equity for 2019

	Contributed capital DKK '000	Retained earnings DKK '000	Proposed dividend for the financial year DKK '000	Total DKK '000
Equity beginning of year Ordinary dividend paid	5 000 0	488 0	3 800 (3 800)	9 288 (3 800)
Profit/loss for the year Equity end of year	5 000	17 505	3 300 3 300	3 317 8 805

Notes

1. Subsequent events

Subsequent to end of the financial year, the COVID-19 outbreak was declared a pandemic by the World Health Organization in March 2020.

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	2019 DKK '000	2018 DKK '000
2. Staff costs		
Wages and salaries	23 767	28 495
Pension costs	2 018	2 330
Other social security costs	56	72
	25 841	30 897
Average number of employees	29	37
	2019 DKK '000	2018 DKK '000
3. Amortisation, depreciation and impairment losses		
Depreciation on property, plant and equipment	312	371
	312	371
	2019 DKK '000	2018 DKK '000
4. Tax on ordinary profit/loss for the year		
Current tax	947	1 081
Change in deferred tax	(5)	6
	942	1 087

Amadeus Denmark A/S				15
Notes				
			Other fixtures and fittings, tools and equipment DKK '000	Leasehold improvements DKK '000
5. Fixed asset investments Cost beginning of year			3 161	418
Additions			38	0
Disposals			(349)	0
Cost end of year			2 850	418
Depreciation and impairment losses beginning of year	•		(2 343)	(418
Depreciation for the year			(312)	-
Reversal regarding disposals			349	0
Depreciation and impairment losses end of year			(2 306)	(418
Carrying amount end of year			544	0
6. Deferred tax			2019 DKK '000	2018 DKK '000
Property, plant and equipment			71	66
Troperty, plant and equipment			71	66
7. Financial assets Cost beginning of year Additions Cost end of year			Other receivables DKK '000 653 -	Deferred tax DKK '000 66 5
Carrying amount end of year			653	71
		Number	Par value DKK '000	Nominal value
8. Contributed capital		1	5 000	5 000
Ordinary shares		1	3 000	5 000
9. Non Current liability	Total liabilities at 31/12/19	Repayment next year	Non current portion	Outstanding debt after 5 years
Other payables	705	-	705	-
Total	705		705	

Amadeus Denmark A/S		16
Notes		
	2019 DKK '000	2018 DKK '000
10. Other payables		
Wages and salaries, personal income taxes, social security costs, etc payables	2 008	3 097
Holiday pay obligations	2 724	4 470
Other accrued expenses	219	157
	4 951	7 724
	2019	2018
	DKK '000	DKK '000
11. Unrecognised rental and lease commitments		
Commitments under rental agreements or leases until expiry	1 190	746

12. Consolidation

Name and registered office of the Parent preparing consolidated financial statements for the largest group:

Amadeus IT Group S.A, Madrid, Spain