

Bupa Denmark Services A/S

**Palaegade 8
1261 Copenhagen K**

CVR registration no.: 32 45 17 80

Annual Report 2021

12th Financial year

The Annual Report was presented and approved at the
Annual General Meeting of the Company:

Dated _____ 2022_____

Chairman of the Meeting

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STATEMENT BY THE BOARD OF DIRECTORS AND THE MANAGEMENT BOARD

The Board of Directors and the Management Board have today reviewed and approved the Annual Report for the financial year from 1 January to 31 December 2021 for Bupa Denmark Services A/S.

The Annual Report has been prepared in accordance with the Danish Financial Statements Act.

It is our opinion that the financial statements give a true and fair view of the Company's assets, liabilities and financial position as at 31 December 2021, and of the results of the Company's operations for the period 1 January – 31 December 2021.

It is furthermore our opinion that the Management's review gives a fair review of the development in the Company's operations and financial circumstances, the results of the Company's operations, and its financial position.

We recommend that the Annual Report be approved at the Annual General Meeting.

Copenhagen, 21 April 2022

Management Board

Hendrik Cornelis Evers
Managing Director

Board of Directors

Dean James Pollard
Chairman

Klaus Arpe

Irene Larsen

INDEPENDENT AUDITOR'S REPORT

To the Shareholders of Bupa Denmark Services A/S

Opinion

In our opinion, the Financial Statements give a true and fair view of the financial position of the Company at 31 December 2021, and of the results of the Company's operations for the financial year 1 January - 31 December 2021 in accordance with the Danish Financial Statements Act.

We have audited the Financial Statements of Bupa Denmark Services A/S for the financial year 1 January - 31 December 2021, which comprise income statement, balance sheet, statement of changes in equity and notes, including a summary of significant accounting policies ("financial statements").

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs) and the additional requirements applicable in Denmark. Our responsibilities under those standards and requirements are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the International Ethics Standards Board for Accountants' International Code of Ethics for Professional Accountants (IESBA Code) and the additional ethical requirements applicable in Denmark, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the IESBA Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Statement on Management's Review

Management is responsible for Management's Review.

Our opinion on the financial statements does not cover Management's Review, and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read Management's Review and, in doing so, consider whether Management's Review is materially inconsistent with the financial statements or our knowledge obtained during the audit, or otherwise appears to be materially misstated.

Moreover, it is our responsibility to consider whether Management's Review provides the information required under the Danish Financial Statements Act.

Based on the work we have performed, in our view, Management's Review is in accordance with the Financial Statements and has been prepared in accordance with the requirements of the Danish Financial Statements Act. We did not identify any material misstatement in Management's Review.

Management's Responsibilities for the Financial Statements

Management is responsible for the preparation of Financial Statements that give a true and fair view in accordance with the Danish Financial Statements Act, and for such internal control as Management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, Management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting in preparing the financial statements unless Management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

INDEPENDENT AUDITOR'S REPORT

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs and the additional requirements applicable in Denmark will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit conducted in accordance with ISAs and the additional requirements applicable in Denmark, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by Management.
- Conclude on the appropriateness of Management's use of the going concern basis of accounting in preparing the financial statements and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and contents of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that gives a true and fair view.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Hellerup, 21 April 2022
PricewaterhouseCoopers
Statsautoriseret Revisionspartnerselskab
CVR No 33 77 12 31

Per Rolf Larssen
State Authorised Public Accountant
Mne24822

MANAGEMENT'S REVIEW

Company Details

Bupa Denmark Services A/S

Address:	Palaegade 8 DK-1261 Copenhagen K Denmark
Registration no.:	32451780
Established:	17 September 2009
Registered office:	Copenhagen
Financial year:	12 th financial year
Financial period:	1 January – 31 December
Board of Directors:	Dean James Pollard, Chairman Irene Larsen Klaus Arpe
Management Board:	Hendrik Cornelis Evers
Auditors:	PricewaterhouseCoopers Statsautoriseret Revisionspartnerselskab CVR no. 33 77 12 31 Strandvejen 44 DK-2900 Hellerup
Annual General Meeting:	The ordinary Annual General Meeting is held on 29 April 2022.

MANAGEMENT'S REVIEW

Financial highlights

The Annual Report presents the 12th financial year for Bupa Denmark Services A/S, which includes 5 years' financial development:

Key figures	(000 DKK)				
	1 Jan–31 Dec 2021	1 Jan–31 Dec 2020	1 Jan–31 Dec 2019	1 Jan–31 Dec 2018	1 Jan–31 Dec 2017
Revenue	171,748	248,319	213,397	185,104	176,656
Operating profits	8,298	9,589	9,639	10,249	10,573
Profit from financial income and expenses	- 312	- 201	- 196	- 103	- 61
Profit	6,232	7,333	7,343	49,573	8,192
Non-current assets	-	1,204	1,297	1,767	36,687
Current assets	115,353	126,589	59,644	51,658	33,801
Total assets	115,353	127,793	60,941	53,425	70,488
Provisions	55,805	58,889	-	-	-
Current liabilities other than provisions	17,900	33,488	32,858	32,685	29,321
Total liabilities	73,705	92,377	32,858	32,685	29,321
Share capital	4,100	4,100	4,100	4,100	4,100
Retained earnings	37,548	31,316	23,983	16,640	37,067
Equity at 31 December	41,648	35,416	28,083	20,740	41,167
Dividend, paid	-	-	-	70,000	-
Return on equity	16%	23%	30%	125%	22%
Average number of full-time employees	173	188	192	188	187

MANAGEMENT'S REVIEW

Operating review

The Annual Report for the 12th financial year for Bupa Denmark Services A/S is hereby presented for the period from 1 January to 31 December 2021.

Principal activities of the Company

Vision

Bupa Denmark Services A/S' principal activity is to service Bupa's international health and travel portfolio. In 2020 it was determined that the servicing of the international health and travel insurance would move to an operating model offering one service platform for all its customers meaning that this activity, and thus the current role, no longer exists for Bupa Denmark Services A/S. As a result, servicing of this business will move from Bupa Denmark Services A/S to Bupa Insurance Services Limited. The migration of customers and operations commenced in 2021 and is expected to complete in 2022. An announcement was made to Employees, Brokers and Customers in Q4 2020 and a restructuring provision of DKK56m has been recognised for the expected redundancies of Employees as a result of the programme.

The two key business areas are presented in the following:

Emergency and Medical Assistance

The health sector is changing constantly due to the ageing of the population, increased prevalence of chronic illness and escalating expenses. Therefore, Bupa Denmark Services A/S' medical assistance is key to building confidence and cooperation with our customers. Our emergency service offers medical advice and assistance 24 hours a day, all year round. The team of doctors, nurses and service staff assist customers with organising evacuation and provides medical advice and treatment guidance.

Due to the COVID-19 pandemic emergency service operational volumes were much reduced during 2021. Service was maintained, albeit this required a constant review of available logistical networks as well as innovative use of the International Assistance Group partnership. The implementation of the Bupa Global Operating Model during 2021 heavily impacted the emergency services teams, and effectively resulted in the planned loss of all Bupa Denmark Services A/S emergency assistance capabilities as well as the associated local capabilities of Case Management and Healthline.

Customer Service and Claims Management

The concept of "peace of mind" is key to the service concept provided by Bupa Denmark Services A/S.

We aim to ensure that all cases are handled as quickly and competently as possible. Our brand has become synonymous with a high service level, and the satisfaction of our customers is the most important success criteria.

Our specialised service and claims teams servicing High Net Worth global customers total more than 60 employees. Each year the service staff respond to close to 62,000 telephone calls and emails, and they receive more than 42,000 claims for payments to hospitals and policyholders, and our service target is to ensure that all cases, irrespective of their size, are concluded within seven days.

Our staff are central to high level customer service and have been carefully selected to secure that customers experience reliable and caring service. The impact of the transitioning to a Bupa Global Operating Model has a significant impact to the customer facing service areas and Claims capabilities of Bupa Denmark Services A/S.

MANAGEMENT'S REVIEW

Operating review

Development in activities and financial position

The profit for the financial year after tax amounts to DKK 6,232k (2020 : DKK 7,333k), corresponding to a return on equity of 16% (2020 : 23%).

The Management Board finds the profit for the year to be satisfactory.

The Company's equity at 31 December 2021 amounts to DKK 41,648k (2020 : DKK 35,416k).

The Company is taxed jointly with the other Danish enterprises in the Bupa Group and is administrator of the joint taxation.

COVID-19

The operational impact of the Coronavirus COVID-19 pandemic remained tangible and constant during 2021. The mitigating activities as implemented by Bupa Denmark Services A/S Management during 2020 continued to be developed and refined during 2021. This greatly contributed to the fact that for the duration of 2021, satisfactory customer facing operations were maintained. The Hybrid working model implemented for staff in 2020 and retained for 2021 allowed for relatively low COVID-19 infection numbers among staff, this contributing to a stable operational environment. Bupa Denmark Services A/S Management maintained a policy of constant alignment of business preventive measures to local Danish measures as recommended by the local authorities

The Board of Directors note, as at the date of approval of these financial statements, that as a service provider charging a mark-up on the costs it incurs, there has been no significant disruption to, or material adverse impact on, the Company's business throughout the year. The Board of Directors continue to monitor the business for potential impacts and to manage the associated risks.

Outlook

During 2021 Bupa Denmark Services A/S successfully maintained consistent delivery of satisfactory customer service and quality. This is a commendable achievement as both the migration of the PSI policies to Bupa Insurance Services Limited, as well as the transitioning to the new Bupa Global Operating Model that was ongoing at this time. The ambition for 2021, as articulated in 2020, is to support a smooth transition and support the overall Group's purpose to help customers live longer, healthier, happier lives and making a better world. Given the fundamental impact of the Bupa Global Operating Model to the role of Bupa Denmark Services A/S a review of the company role in Bupa Global is relevant.

The Company expects revenue of approximately DKK 85m and profit of DKK 5m in 2022.

FINANCIAL STATEMENTS
 for the period 1 January – 31 December

Income Statement

INCOME STATEMENT		(000 DKK)	
	Note	1 Jan – 31 Dec 2021	1 Jan – 31 Dec 2020
Revenue	2)	171,748	248,319
Gross profit		171,748	248,319
Administrative expenses	3)	163,450	238,730
Operating profits		8,298	9,589
Financial income		108	135
Financial expenses		-420	-336
Profit before tax		7,986	9,388
Tax	9)	-1,754	-2,055
Profit	4)	6,232	7,333

FINANCIAL STATEMENTS
for the period 1 January – 31 December

Balance sheet

ASSETS		(000 DKK)	
NON-CURRENT ASSETS	Note	31 Dec 2021	31 Dec 2020
Intangible assets			
Completed development projects (IT)	5)	-	-
Property, plant and equipment			
Other plant, operating equipment and fixtures and fittings	6)	-	1,204
Investments			
Investment in associates	7)	0	0
Total non-current assets		0	1,204
CURRENT ASSETS	Note	31 Dec 2021	31 Dec 2020
Receivables			
Receivables from group enterprises	10)	63,742	77,202
Other receivables		6,789	3,961
Corporation tax	9)	798	2,009
Deferred tax assets	9)	2,227	2,371
Prepayments		1,909	4,616
Total receivables		75,465	90,159
Cash		39,888	36,430
Total current assets		115,353	126,589
Total assets		115,353	127,793

FINANCIAL STATEMENTS
for the period 1 January – 31 December

Balance sheet

EQUITY AND LIABILITIES				(000 DKK)
EQUITY	Note	31 Dec 2021		31 Dec 2020
Share capital	8)	4,100		4,100
Retained earnings		37,548		31,316
Total Equity		41,648		35,416
Provisions	Note	31 Dec 2021		31 Dec 2020
Other provisions	10)	55,805		58,889
Total provisions		55,805		58,889
LIABILITIES OTHER THAN PROVISIONS	Note	31 Dec 2021		31 Dec 2020
Current liabilities other than provisions				
Debt to Group enterprises		-		2,143
Trade payables		2,686		4,622
Other payables	3)	15,214		26,723
Total current liabilities other than provisions		17,900		33,488
Total Equity and liabilities		115,353		127,793
Contractual obligations and contingencies, etc.	11)			
Events after the balance sheet date	12)			
Related party disclosures	13)			

FINANCIAL STATEMENTS
for the period 1 January – 31 December

Statement of changes in equity

Statement of changes in equity		(000 DKK)		
	Share Capital	Retained earnings	Total Equity	
Equity as of 31 Dec. 2016	4,100	28,875	32,975	
Transferred, cf. profit distribution	-	8,192	8,192	
Equity as of 31 Dec. 2017	4,100	37,067	41,167	
Transferred, cf. profit distribution	-	49,573	49,573	
Dividend, paid	-	-70,000	-70,000	
Equity as of 31 Dec. 2018	4,100	16,640	20,740	
Transferred, cf. profit distribution	-	7,343	7,343	
Equity as of 31 Dec. 2019	4,100	23,983	28,083	
Transferred, cf. profit distribution	-	7,333	7,333	
Equity as of 31 Dec. 2020	4,100	31,316	35,416	
Transferred, cf. profit distribution	-	6,232	6,232	
Equity as of 31 Dec. 2021	4,100	37,548	41,648	

FINANCIAL STATEMENTS for the period 1 January – 31 December

Notes to the Financial Statements

Note 1: Accounting policies General principles

General principles

The Annual Report for Bupa Denmark Services A/S for 2021 has been prepared in accordance with the provisions applying to reporting class C medium-sized entities under the Danish Financial Statements Act.

The Annual Report is presented for the Company's 12th financial year and has been prepared in accordance with the same accounting principles as last year.

Omissions of Cash Flow Statements

Bupa Denmark Services A/S does not prepare statement of cash flows as the parent company prepares Consolidated Statement of Cash Flows. The annual accounts including the consolidated cash flows can be downloaded from www.bupa.com

Foreign currency translation

The Company's functional currency and presentation currency is Danish kroner (DKK).

On initial recognition, transactions denominated in foreign currencies are translated at the exchange rates on the transaction date.

Foreign exchange differences arising between the exchange rates on the transaction date and on the date of payment are recognised in the income statement as financial income or financial expenses.

Receivables, payables and other monetary items denominated in foreign currencies are translated at the exchange rates on the balance sheet date. The difference between the exchange rates on the balance sheet date and on the date on which the receivable or payable arose or was recognised in the latest financial statements is recognised in the income statement as financial income or financial expenses.

Income statement

Revenue

Sale of services comprises performing of agreed tasks delivered to the customers on demand. The agreed tasks comprise medical assistance, digital product development and insurance policy and claims handling.

Revenue from the sale of services is recognised in the income statement when delivery and transfer of risk to the purchaser have taken place, on the basis of the agreements concluded. Revenue is recognised ex. VAT and taxes charged on behalf of third parties.

Administrative expenses

Administrative expenses comprise the costs of distribution, advertising, administration, facilities, payrolls, depreciation of non-current assets, etc.

FINANCIAL STATEMENTS for the period 1 January – 31 December

Notes to the Financial Statements

Note 1: Accounting policies Income statement

Financial income and expenses

Financial income and expenses comprise interest, realised and unrealised capital gains and losses on accounts in foreign currencies, amortisation of financial assets and liabilities, and premiums and receivables under the on-account tax scheme.

Dividend from Investment in associates is recognised in the accounting year when the dividend declares.

Tax

Tax for the year comprises the current tax for the year and changes in deferred tax. The tax expense relating to the profit/loss for the year is recognised in the income statement, and the tax expense relating to amounts carried directly to equity is recognised directly in equity.

Balance sheet

Intangible assets

Intangible assets comprise completed development projects (IT), which are depreciated on a straight-line basis over the expected useful life, which as a general rule is expected to be 3-5 years. Internal and external project development costs are included in intangible assets.

Intangible assets are written down if the recoverable amount or the value in use is lower than the book value. Impairment tests are carried out when there are indications of impairment.

Costs related to the maintenance of intangible assets are recognised in the year in which they are defrayed.

Property, plant and equipment

Other fixtures and fittings, tools and equipment, includes office furniture, IT equipment as well as art, which are recognised in the balance sheet at acquisition price less accumulated depreciation or value in use, if this is lower for non-temporary reasons.

Depreciation is made on a straight-line basis over the expected useful lives of the assets for other plant, operating equipment and fixtures and fittings, which is normally 3 years.

The profit or loss on the sale of property, plant and equipment is calculated as the difference between the sales price, less sales costs, and the carrying value on the date of sale. The profit or loss is recognised in the income statement under depreciation.

Investments

Equity investments in group entities and associates are measured at cost. In case of indication of impairment, an impairment test is conducted. When the cost exceeds the recoverable amount, write-down is made to this lower value.

FINANCIAL STATEMENTS for the period 1 January – 31 December

Notes to the Financial Statements

Note 1: Accounting policies Balance sheet

Receivables

The items Receivables from group enterprises and Other receivables are measured at the amortised cost at the end of year. Write down is made for bad debt losses.

The item Prepayments comprises costs incurred concerning subsequent financial years and are measured at cost and primarily consist of rent, insurance, subscriptions and membership fees.

Cash

Cash at bank and in hand includes short-term bank deposits and petty cash.

Equity — dividend

Proposed dividend is recognised as a liability at the time that it is adopted by the Annual General Meeting (date of declaration). The dividend that is expected to be paid for the year is stated as a separate item under equity.

Corporation tax and deferred tax asset/liability

Bupa Denmark Services A/S is taxed jointly with the other Danish enterprises in the Bupa Group and is the administrator of the joint taxation.

The current Danish corporation tax is distributed between the jointly taxed Danish enterprises in proportion to their taxable incomes (full distribution with reimbursement of taxable deficits). The jointly taxed enterprises are part of the tax paid on account scheme.

Current tax payable and receivable is recognised in the balance sheet as tax computed on the taxable income for the year, adjusted for tax on the taxable income of prior years and for tax paid on account.

Deferred tax is measured using the balance sheet liability method on all temporary differences between the carrying amount and the tax value of assets and liabilities. Where alternative tax rules can be applied to determine the tax base, deferred tax is measured based on the planned use of the asset or settlement of the liability, respectively.

Deferred tax assets, including the tax value of tax loss carry-forwards, are measured at the expected value of their utilisation; either as a set-off against tax on future income or as a set-off against deferred tax liabilities in the same legal tax entity. Any deferred net assets are measured at net realisable values.

Deferred tax is measured according to the tax rules and at the tax rates applicable at the balance sheet date when the deferred tax is expected to crystallise as current tax. Changes in deferred tax due to changes in the tax rate are recognised in the income statement.

Provisions

Provisions are recognised when the Company has a legal or constructive obligation and it is probable that there may be an outflow of resources to settle the obligation.

Liabilities other than provisions

Liabilities include all trade payables, Group enterprises and other payables includes earned holiday allowance, pension, salary to terminated employees, etc.

Liabilities are measured at net realisable value.

FINANCIAL STATEMENTS

for the period 1 January – 31 December

Notes to the Financial Statements

Note 2: Revenue	(000 DKK)	
	1 Jan – 31 Dec	
	2021	2020
Sale of administrative services to affiliated Group enterprises	171,748	248,319

Note 3: Administrative expenses & Other payables	(000 DKK)	
	1 Jan – 31 Dec	
	2021	2020
Wages and salaries	103,142	105,800
Pensions	10,147	11,163
Other social security expenses	1,335	1,172
Total	114,624	118,135
Average number of full-time employees	173	188
Executive board consists of one member. Consequently, remuneration has not been disclosed. The attribution of remuneration to the role of executive board and members of the board of directors is DKK 33k.		
The Board of Directors receives no remuneration.		
Other payables in the balance sheet includes mainly employee liabilities to earned holiday allowance, etc.		

Note 4: Proposed profit distribution	(000 DKK)	
	1 Jan – 31 Dec	
	2021	2020
Retained earnings	6,232	7,333
Total	6,232	7,333

FINANCIAL STATEMENTS for the period 1 January – 31 December

Notes to the Financial Statements

Note 5: Intangible assets		(000 DKK)	
Completed development projects (IT)	IT Projects	Total 31 December 2021	2020
Costs as of 1 January	31,920	31,920	31,920
Disposals	-	-	-
Additions	-	-	-
Cost, end of year	31,920	31,920	31,920
Impairment and amortisation as of 1 January	31,920	31,920	31,861
Disposals	-	-	-
Impairment and amortisation	-	-	59
Impairment and amortisation, end of year	31,920	31,920	31,920
Carrying amount, end of year	-	-	-
Amortised over	3-5 years		

Note 6: Property, plant and equipment		(000 DKK)		
Other fixtures and fittings, tools and equipment	Office furniture's, IT equipment	Art	Total 31 December 2021	2020
Costs as of 1 January	31,296	1,452	32,748	32,908
Disposals	-	-	-	-160
Additions	-	-	-	-
Cost, end of year	31,296	1,452	32,748	32,748
Impairment and depreciation as of 1 January	31,284	260	31,544	31,670
Disposals	-	-	-	-160
Impairment and depreciation	12	1,192	1,204	34
Impairment and depreciation, end of year	31,296	1,452	32,748	31,544
Carrying amount, end of year	-	-	-	1,204
Depreciation over	3 years			

FINANCIAL STATEMENTS

for the period 1 January – 31 December

Notes to the Financial Statements

Note 7: Investment (000 DKK)

	Total 31 December 2021	December 2020
Investment in associates		
Costs as of 1 January	0	0
Disposals	-	-
Additions	-	-
Cost, end of year	0	0
Carrying amount, end of year	0	0

Name/legal form	Registered office	Ownership	Equity	Profit/loss for the year
Bupa Insurance (Bolivia)	Santa Cruz de la Sierra, Bolivia	0.000459%	30,825	-9,339

The equity in Bupa Insurance (Bolivia) in local currency is translated at the exchange rate on the balance sheet date and the profit/loss for the year in local currency is translated at the average exchange rate for the year.

Note 8: Share Capital (000 DKK)

Share capital consists of shares in denominations of DKK100. No shares entail special rights.

FINANCIAL STATEMENTS
 for the period 1 January – 31 December

Notes to the Financial Statements

Note 9:		(000 DKK)	
Corporation tax and deferred tax (asset)			
	31 Dec 2021	31 Dec 2020	
Tax of the profit of the year			
Current tax	1,610	1,751	
Changes in the deferred tax asset	144	304	
	1,754	2,055	
Corporation tax asset			
Balance, beginning of the year	2,009	95	
Payments in the year	399	3,665	
Current tax for the year	-1,610	-1,751	
	798	2,009	
Deferred tax asset			
Balance, beginning of the year	2,371	2,675	
Deferred tax adjustment for the year	-144	-304	
	2,227	2,371	

The deferred tax asset is calculated for intangible assets, property, plant and equipment and other payables.

Note 10:		(000 DKK)	
Other provisions			
	31 Dec 2021	31 Dec 2020	
A provision has been recognised for restructuring costs related to expected redundancy costs for the migration of operations to Bupa Insurance Services Limited. The corresponding receivable from group companies will be payable when and as it matures.			
Other provisions	55,805	58,889	
	55,805	58,889	
The provisions are expected to mature as follows:			
Within 1 year	40,668	6,760	
Between 1 and 5 years	15,137	52,129	
	55,805	58,889	

FINANCIAL STATEMENTS
for the period 1 January – 31 December

Notes to the Financial Statements

Note 11:
Contractual obligations and contingencies, etc.

Operating lease obligations

Rent agreements have been included with a normal term of notice of less than 1 year. The rent commitment payments total DKK 4,597k (2020 : DKK 4,466k).

Contingent liabilities

The Company is jointly tax liable with the Danish enterprises in the Bupa group and administrator of the joint taxation. The Company is liable jointly and severally with other enterprises in the joint taxation of Danish company tax, withholdings taxes on dividends, interests and royalties in the joint taxation.

Note 12:
Events after the balance sheet date

No events have occurred after the balance sheet date that has materially affected the financial year.

FINANCIAL STATEMENTS

for the period 1 January – 31 December

Notes to the Financial Statements

Note 13: Related party disclosures

Bupa group

The Company is part of the Bupa group and has transactions with the following related parties:

Related party transactions have been carried out on an arm's length basis with the exception of the fact that the company's proportional costs regarding the managing director's total remuneration has not been reimbursed

- Bupa Denmark, filial af Bupa Insurance Limited, England
- Bupa Insurance Limited
- Bupa Insurance Services Limited
- Bupa Denmark, Filial af Bupa Global DAC, Irland
- Bupa Global Designated Activity Company
- Bupa ANZ Insurance Pty Ltd
- The British United Provident Association Limited
- Bupa (Asia) Limited
- Bupa Arabia for Cooperatives Insurance Company
- Bupa Insurance Company

Jointly taxed Danish enterprises

- Bupa Denmark, filial af Bupa Insurance Limited, England
- Bupa Denmark, Filial af Bupa Global DAC, Irland
- Bupa Denmark Services A/S (management company)

Ownership

The Company is wholly-owned by Bupa Finance Plc., which is part of the Bupa Group with headquarters at:

1 Angel Court
London EC2R 7HJ
United Kingdom

The Annual Reports and information about Bupa group's mission can be downloaded from the website:

www.bupa.com

Related party transactions	1 Jan – 31 Dec	
	2021	2020
Sale of goods to Group enterprises	175,509	255,681
Purchase of goods from Group enterprises	-4,079	-9,535
Total	171,430	246,146

Remuneration to the Parent Company's Executive Board and Board of Directors is disclosed in note 3.

Debt to Group enterprises are disclosed in the balance sheet. The balances do not generate interest.