

Volubill Danmark ApS

c/o TMF Denmark A/S, H.C. Andersens Boulevard 38, 3. th., 1553 Copenhagen

CVR no. 31 06 13 50

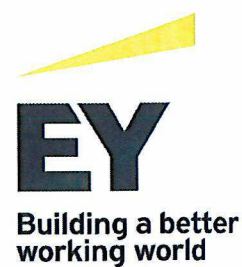
Annual report 2021

Approved at the Company's annual general meeting on 11 May 2022

Chair of the meeting:



.....
Darren Alexander Parkinson





Contents

Statement by the Board of Directors and the Executive Board	2
Independent auditors' report on the compilation of financial statements	3
Management's review	4
Financial statements 1 January - 31 December	6
Income statement	6
Balance sheet	7
Statement of changes in equity	9
Notes to the financial statements	10



Statement by the Board of Directors and the Executive Board

Today, the Executive Board has discussed and approved the annual report of Volubill Danmark ApS for the financial year 1 January - 31 December 2021.

The annual report, which has not been audited, has been prepared in accordance with the provisions of the Danish Financial Statements Act. The Executive Board has considered the criteria for omission of audit to be met.

In our opinion, the financial statements give a true and fair view of the financial position of the Company at 31 December 2021 and of the results of the Company's operations for the financial year 1 January - 31 December 2021.

Further, in our opinion, the Management's review gives a fair review of the matters discussed in the Management's review.

We recommend that the annual report be approved at the annual general meeting.

Copenhagen, 11 May 2022
Executive Board:

.....
Fiona Mary O'Connor

.....
Darren Alexander Parkinson

.....
David Neil Schaaf



Independent auditor's report on the compilation of financial statements

To the general management of Volubill Danmark ApS

We have compiled the financial statements of Volubill Danmark ApS for the financial year 1 January - 31 December 2021 based on the Company's bookkeeping and other information provided.

The financial statements comprise an income statement, balance sheet, statement of changes in equity and notes, including accounting policies.

We performed this compilation engagement in accordance with ISRS 4410 *Compilation Engagements*.

We have applied our expertise in accounting and financial reporting to assist you in the preparation and presentation of the financial statements in accordance with the Danish Financial Statements Act. We have complied with relevant requirements in the Danish Auditors Act and International Ethics Standards Board for Professional Accountants' International Code of Ethics for Professional Accountants (IESBA Code), including principles of integrity, objectivity, professional competence and due care.

The financial statements and the accuracy and completeness of the information used to compile the financial statements are your responsibility.

Since a compilation engagement is not an assurance engagement, we are not required to verify the accuracy or completeness of the information you provided to us to compile the financial statements. Accordingly, we do not express an audit opinion or a review conclusion on whether the financial statements are prepared in accordance with the Danish Financial Statements Act.

Copenhagen, 11 May 2022
EY Godkendt Revisionspartnerselskab
CVR no. 30 70 02 28



Claus Tanggaard Jacobsen
State Authorised Public Accountant
mne23314



Management's review

Company details

Name	Volubill Danmark ApS
Address, Postal code, City	c/o TMF Denmark A/S, H.C. Andersens Boulevard 38, 3. th., 1553 Copenhagen
CVR no.	31 06 13 50
Established	14 November 2007
Registered office	Copenhagen
Financial year	1 January - 31 December
Executive Board	Fiona Mary O'Connor Darren Alexander Parkinson David Neil Schaaf
Accountant	EY Godkendt Revisionspartnerselskab Dirch Passers Allé 36, P.O. Box 250, 2000 Frederiksberg, Denmark



Management's review

Business review

The Company continues to act as an agent for the Parent Company, whereby customer revenue is passed in full to the parent company. The Parent Company is responsible for all risks associated with the revenue and underlying contracts. The Parent Company also agrees to reimburse all costs of the Company plus an appropriate mark-up.

Financial review

The income statement for 2021 shows a profit of DKK 212 thousand against a profit of DKK 183 thousand last year, and the balance sheet at 31 December 2021 shows equity of DKK 13,077 thousand. Management considers the Company's financial performance in the year satisfactory.

The Covid-19 pandemic has only a minimal impact on the Company, its business and the financial statements for 2021.

Events after the balance sheet date

No events materially affecting the Company's financial position have occurred subsequent to the financial year-end.



Financial statements 1 January - 31 December

Income statement

Note	DKK'000	2021	2020
	Revenue	3,303	2,871
	Production costs	0	-16
	Gross profit	3,303	2,855
6	Sales and Marketing	-1,212	-998
	Administrative expenses	-197	-185
	Operating profit	1,894	1,672
6	Research and development costs	-1,661	-1,495
	Profit before net financials	233	177
2	Financial income	0	10
3	Financial expenses	-21	-4
	Profit before tax	212	183
	Tax for the year	0	0
	Profit for the year	212	183
	Recommended appropriation of profit		
	Retained earnings	212	183
		<u>212</u>	<u>183</u>



Financial statements 1 January - 31 December

Balance sheet

Note	DKK'000	2021	2020
	ASSETS		
	Fixed assets		
4	Property, plant and equipment		
	Fixtures and fittings, other plant and equipment	15	0
		15	0
	Investments		
	Deposits, investments	6	6
		6	6
	Total fixed assets	21	6
	Non-fixed assets		
	Receivables		
	Receivables from group enterprises	13,019	12,576
	Other receivables	17	19
	Prepayments	1	1
		13,037	12,596
	Cash	595	647
	Total non-fixed assets	13,632	13,243
	TOTAL ASSETS	13,653	13,249

Financial statements 1 January - 31 December

Balance sheet

Note	DKK'000	<u>2021</u>	<u>2020</u>
	EQUITY AND LIABILITIES		
	Equity		
5	Share capital	600	600
	Retained earnings	<u>12,477</u>	<u>12,136</u>
	Total equity	<u>13,077</u>	<u>12,736</u>
	Liabilities other than provisions		
	Current liabilities other than provisions		
	Trade payables	14	9
	Other payables	<u>562</u>	<u>502</u>
		<u>576</u>	<u>511</u>
	Total liabilities other than provisions	<u>576</u>	<u>511</u>
	TOTAL EQUITY AND LIABILITIES	<u>13,653</u>	<u>13,247</u>

- 1 Accounting policies
- 7 Contractual obligations and contingencies, etc.
- 8 Collateral
- 9 Related parties



Financial statements 1 January - 31 December

Statement of changes in equity

DKK'000	Share capital	Retained earnings	Total
Equity at 1 January 2020	600	11,832	12,432
Transfer through appropriation of profit	0	183	183
Changes in share program	0	121	121
Equity at 1 January 2021	600	12,136	12,736
Transfer through appropriation of profit	0	212	212
Changes in share program	0	129	129
Equity at 31 December 2021	600	12,477	13,077

Financial statements 1 January - 31 December

Notes to the financial statements

1 Accounting policies

The annual report of Volubill Danmark ApS for 2021 has been prepared in accordance with the provisions in the Danish Financial Statements Act applying to reporting class B entities and elective choice of certain provisions applying to reporting class C entities.

Effective from the financial year 2021, the Company has implemented amending act no. 1716 of 27 December 2018 to the Danish Financial Statements Act. The implementation of the amending act has not affected the Company's accounting policies on recognition and measurement of assets and liabilities but has solely entailed a requirement for further disclosures. The accounting policies used in the preparation of the financial statements are consistent with those of last year.

In accordance with the Danish Business Authority's clarification in May 2021, financial statement items regarding equity investments in associates have been renamed to equity investments in participating interests as the financial statement items must be designated as such when the entity only holds equity investments in associates.

Reporting currency

The financial statements are presented in Danish kroner (DKK'000).

Foreign currency translation

On initial recognition, transactions denominated in foreign currencies are translated at the exchange rate at the transaction date. Foreign exchange differences arising between the exchange rates at the transaction date and the date of payment are recognised in the income statement as financial income or financial expenses.

Receivables and payables and other monetary items denominated in foreign currencies are translated at the exchange rate at the balance sheet date. The difference between the exchange rates at the balance sheet date and the date at which the receivable or payable arose or was recognised in the most recent financial statements is recognised in the income statement as financial income or financial expenses.

Income statement

Revenue

Revenue comprises services rendered to the parent company in accordance with intercompany arrangements with group companies.

Cost of sales

Cost of sales comprises direct and indirect costs incurred to earn revenue. Cost of sales concerning delivery of software services is recognised as incurred.

Distribution costs

Distribution costs comprise costs related to the distribution of goods sold in the year and to sales campaigns, etc. carried out in the year, including costs related to sales staff, advertising, exhibitions and amortisation/depreciation. Sales and marketing costs are recognised in the income statement when the Company obtains control of the sales or marketing product.

Administrative expenses

Administrative expenses include expenses incurred in the year for company management and administration, including expenses relating to administrative staff, Management, office premises and expenses as well as amortisation/depreciation of assets used for administrative purposes.

Financial statements 1 January - 31 December

Notes to the financial statements

1 Accounting policies (continued)

Development costs

The item includes research and development costs that do not qualify for capitalisation as well as amortisation of capitalised development costs.

Financial income and expenses

Financial income and expenses are recognised in the income statements at the amounts that concern the financial year. Net financials include interest income and expenses as well as allowances and surcharges under the advance-payment-of-tax scheme, etc.

Tax

Tax for the year includes current tax on the year's expected taxable income and the year's deferred tax adjustments. The portion of the tax for the year that relates to the profit/loss for the year is recognised in the income statement, whereas the portion that relates to transactions taken to equity is recognised in equity.

Balance sheet

Property, plant and equipment

Items of property, plant and equipment are measured at cost less accumulated depreciation and impairment losses. Cost includes the acquisition price and costs directly related to the acquisition until the time at which the asset is ready for use.

Investments

Investments consist of deposits which the Company intends to hold to maturity. Deposits are measured at amortised cost.

Receivables

Receivables are measured at amortised cost.

The Company has chosen IAS 39 as interpretation for impairment of financial receivables.

An impairment loss is recognised if there is objective evidence that a receivable or a group of receivables is impaired. If there is objective evidence that an individual receivable has been impaired, an impairment loss is recognised on an individual basis.

Receivables in respect of which there is no objective evidence of individual impairment are tested for objective evidence of impairment on a portfolio basis. The portfolios are primarily based on the debtors' domicile and credit ratings in line with the Company's risk management policy. The objective evidence applied to portfolios is determined based on historical loss experience.

Impairment losses are calculated as the difference between the carrying amount of the receivables and the present value of the expected cash flows, including the realisable value of any collateral received. The effective interest rate for the individual receivable or portfolio is used as discount rate.

Prepayments

Prepayments recognised under "Assets" comprise prepaid expenses regarding subsequent financial reporting years.

Financial statements 1 January - 31 December

Notes to the financial statements

1 Accounting policies (continued)

Corporation tax

Current tax payables and receivables are recognised in the balance sheet as the estimated income tax charge for the year, adjusted for prior-year taxes and tax paid on account.

Deferred tax is measured according to the liability method on all temporary differences between the carrying amount and the tax base of assets and liabilities. However, deferred tax is not recognised on temporary differences relating to goodwill which is not deductible for tax purposes and on office premises and other items where temporary differences, apart from business combinations, arise at the date of acquisition without affecting either profit/loss for the year or taxable income. Where alternative tax rules can be applied to determine the tax base, deferred tax is measured based on Management's intended use of the asset or settlement of the liability, respectively.

Deferred tax is measured according to the tax rules and at the tax rates applicable at the balance sheet date when the deferred tax is expected to crystallise as current tax. Deferred tax assets are recognised at the expected value of their utilisation; either as a set-off against tax on future income or as a set-off against deferred tax liabilities in the same legal tax entity. Changes in deferred tax due to changes in the tax rate are recognised in the income statement.

Liabilities

Financial liabilities are recognised at the date of borrowing at the net proceeds received less transaction costs paid. On subsequent recognition, financial liabilities are measured at amortised cost, corresponding to the capitalised value, using the effective interest rate. Accordingly, the difference between the proceeds and the nominal value is recognised in the income statement over the term of the loan. Financial liabilities also include the capitalised residual lease liability in respect of finance leases.

Other liabilities are measured at net realisable value.

DKK'000	2021	2020
2 Financial income		
Other financial income	0	10
	0	10
3 Financial expenses		
Other financial expenses	21	4
	21	4

Financial statements 1 January - 31 December

Notes to the financial statements

4 Property, plant and equipment

DKK'000	Fixtures and fittings, other plant and equipment
Additions	18
Cost at 31 December 2021	18
Depreciation	3
Impairment losses and depreciation at 31 December 2021	3
Carrying amount at 31 December 2021	15
Depreciated over	3-5 years

5 Share capital

The share capital is nominally DKK 600,000 denominated into 6,000 shares of nominal DKK 100 each.

The share capital is not divided into different classes of share. No share shall confer special rights.

There has been no changes in the share capital over the past five years.

DKK'000	2021	2020
6 Staff costs		
Wages/salaries	2,670	2,261
Pensions	127	133
Other social security costs	15	9
	<u>2,812</u>	<u>2,403</u>

Staff costs are recognised as follows in the financial statements:

Distribution	1,190	929
Development	1,622	1,474
	<u>2,812</u>	<u>2,403</u>
Average number of full-time employees	<u>2</u>	<u>2</u>

Financial statements 1 January - 31 December

Notes to the financial statements

7 Contractual obligations and contingencies, etc.

The Company is jointly taxed with its sister company, Intec Telecom Systems Denmark A/S, and is jointly and severally liable with other jointly taxed group entities for payment of Danish income taxes. The jointly taxed entities' known net income tax liability totals of DKK 0 thousand at 31 December 2021. Any subsequent corrections of the joint taxation income may entail that the Company's liability will increase.

8 Collateral

The Company has not provided any security or other collateral in assets at 31 December 2021.

9 Related parties

Information about consolidated financial statements

Parent	Domicile	Requisitioning of the parent company's consolidated financial statements
CSG Systems International Inc	6175 S. Willow Drive, 10th Floor, Greenwood Village, CO 80111, United States	www.csqi.com

Related party transactions

The Company solely discloses related party transactions that have not been carried out on an arm's length basis, cf. section 98c(7) of the Danish Financial Statements Act.

All transactions have been carried out on an arm's length basis.

Ownership

The following shareholders are registered in the Company's register of shareholders as holding minimum 5% of the share capital:

Name	Domicile
Independent Technology Systems Ltd.	C/O Spaces Unit 6 Albion House, High Street, Woking, Surrey, GU21 6BG, UK
CSG Systems International Inc	6175 S. Willow Drive, 10th Floor, Greenwood Village, CO 80111, United States