

Sinch Denmark ApS

Fruebjergvej 3

DK-2100 Copenhagen Ø

Central Business Registration No. 26 36 17 10

Annual Report 2019

The Annual General Meeting adopted the annual report on May 15, 2020

Chairman of the General Meeting

Jan Færch



Contents

	Page
Company details	1
Statement by Management on the annual report	2
Independent auditor's report	3
Management Review	7
Accounting policies	9
Income statement for 2019	14
Balance sheet at 31 December 2019	15
Statement of changes in equity 2019	17
Notes	18



Company details

Company

Sinch Denmark ApS
Fruebjergvej 3
DK-2100 Copenhagen Ø
Central Business Registration No: 26 36 17 10
Registered in Copenhagen

Phone: +45 5357 1434 Internet: www.sinch.com

Financial period: 1 January – 31 December

Incorporated: 10 December 2001

Board of Directors

Roshan Brice Saldanha, Chairman Robert Paul Gerstmann Björn Henrik Johannes Zethraeus

Executive Board

Jan Færch

Company auditors

PricewaterhouseCoopers Statsautoriseret Revisionspartnerselskab Strandvejen 44 DK-2900 Hellerup

Bankers

Danske Bank Finanscenter København Holmens Kanal 2 DK-1090 Copenhagen K



Statement by Management on the annual report

The Board of Directors and the Executive Board have today considered and approved the annual report of Sinch Denmark ApS for the financial 1 January - 31 December 2019.

The annual report is presented in accordance with the Danish Financial Statements Act.

In our opinion the Financial Statements give a true and fair view of the financial position at 31 December 2019 for the Company and of the results of the Company's operations for 2019.

In our opinion, Management's Review includes a true and fair account of the matters addressed in the review.

We recommend the annual report for adoption at the Annual General Meeting.

Copenhagen, May 15, 2020

Executive Board

Jan Færch

Board of Directors

Roshan Brice Saldanha Chairman Robert Paul Gerstmann

Björn Henrik Johannes Zethraeus



To the Shareholder of Sinch Denmark ApS

Opinion

In our opinion, the Financial Statements give a true and fair view of the financial position of the Company at 31 December 2019, and of the results of the Company's operations for the financial year 1 January - 31 December 2019 in accordance with the Danish Financial Statements Act.

We have audited the Financial Statements of Sinch Denmark ApS for the financial year 1 January - 31 December 2019, which comprise income statement, balance sheet, statement of changes in equity and notes, including a summary of significant accounting policies for the Parent Company ("financial statements").

In our opinion, Management's Review includes a true and fair account of the matters addressed in the review.

We recommend the annual report for adoption at the Annual General Meeting.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs) and the additional requirements applicable in Denmark. Our responsibilities under those standards and requirements are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code) and the additional requirements applicable in Denmark, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Statement on Management's Review

Management is responsible for Management's Review.

Our opinion on the financial statements does not cover Management's Review, and we do not express any form of assurance conclusion thereon.



In connection with our audit of the financial statements, our responsibility is to read Management's Review and, in doing so, consider whether Management's Review is materially inconsistent with the financial statements or our knowledge obtained during the audit, or otherwise appears to be materially misstated.

Moreover, it is our responsibility to consider whether Management's Review provides the information required under the Danish Financials Statements Act.

Based on the work we have performed, in our view, Management's Review is in accordance with the Company's Financial Statements and has been prepared in accordance with the requirements of the Danish Financial Statement Act. We did not identify any material misstatement in Management's Review.

Management's Responsibilities for the Financial Statements

Management is responsible for the preparation of the Company's Financial Statements that give a true and fair view in accordance with the Danish Financial Statements Act, and for such internal control as Management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, Management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting in preparing the financial statements unless Management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs and the additional requirements applicable in Denmark will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.



As part of an audit conducted in accordance with ISAs and the additional requirements applicable in Denmark, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether
 due to fraud or error, design and perform audit procedures responsive to those risks, and
 obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion.
 The risk of not detecting a material misstatement resulting from fraud is higher than for
 one resulting from error as fraud may involve collusion, forgery, intentional omissions,
 misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by Management.
- Conclude on the appropriateness of Management's use of the going concern basis of accounting in preparing the financial statements and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and contents of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that gives a true and fair view.
- Obtain sufficient appropriate audit evidence regarding the financial information of the
 entities or business activities within the Company to express an opinion on the Financial
 Statements. We are responsible for the direction, supervision and performance of the audit. We remain solely responsible for our audit opinion.



We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Copenhagen, May 15, 2020 PricewaterhouseCoopers **Statsautoriseret Revisionspartnerselskab** CVR-no. 33 77 12 31

Ulrik Ræild State Authorized Public Accountant mne33262 Jesper Bo Winther State Authorized Public Accountant mne26864



Management Review

The Annual Report for Sinch Denmark ApS for 2019 has been prepared in accordance with the requirements of the Danish Financial Statements Act applying to enterprises of reporting class B with the adoption of requirements from medium-sized enterprises of reporting class C.

Main Activity

The Company's main activity consist of Mobile Communication services and related supply of platforms and systems.

Development in the year

In 2019, the Company continued its focus on the sale of Communication solutions to a various range of sectors worldwide.

The income statement for 2019 shows a result from operations (EBITDA) of KDKK 33.349 and a total profit after tax of KDKK 25.003. On 31 December 2019 the balance sheet shows equity of KDKK 49.464.

The Company's result for 2019 is considered acceptable.

Targets and expectations for the year ahead

Considering the current market conditions, management expects that the past years positive development in the activities and operating earnings of the Company will continue in 2020.

In response to uncertainty around COVID-19, management in Sinch Group has initiated a range of precautionary initiatives to protect employees and ensure maintained service delivery in all circumstances. The direct financial impact of Covid-19 currently remains limited on an overall level.

The Company holds a strong financial position and expect relatively limited negative impact from COVID-19. Management therefore assess that the capital resources are adequate and appropriate for at least the coming year.



Management Review

Uncertainty relating to recognition and Measurement

In order to minimize the uncertainty which is inherent in the assessment and valuation of development projects, standardized measurement methods are applied, which are optimized on a current basis.

The annual report is prepared based on management's best estimates and judgments at the time of the presentation of the annual report. Reference is made to note 1 in the annual report, where uncertainty about recognition and measurement are further described.

Subsequent events

Reference is made to disclosures relating to subsequent events in note 14.

Apart from the description in note 14, no material events, affecting the assessment of the Annual Report, have occurred after the balance sheet date.



The Annual Report has been prepared in accordance with the requirements of the Danish Financial Statements Act applying to medium-sized enterprises of reporting class B with the adoption of requirements from medium-sized enterprises of reporting class C.

In 2019, cash funds that are a part of a group cash pool has been reclassified from cash to receivables from group enterprises. Comparative figures have been adjusted accordingly.

The change does not affect the result, the equity or the financial position of the Company.

Accounting policies are otherwise unchanged from previous years.

The Financial Statements for 2019 are presented in KDKK.

With reference to section 110 of the Danish Financial Statements Act, the annual report for 2019 does not include a consolidated financial statement.

Recognition and measurement

Assets are recognized in the balance sheet when it is probable as a result of a prior event that future economic benefits will flow to the Company, and the value of the assets can be measured reliably.

Liabilities are recognized in the balance sheet when the Company has a legal or constructive obligation as a result of a prior event, and it is probable that future economic benefits will flow out of the Company, and the value of the liabilities can be measured reliably.

On initial recognition, assets and liabilities are measured at cost. Measurement subsequent to initial recognition is effected as described below for each financial statement item.

Foreign currency translation

On initial recognition, foreign currency transactions are translated applying the exchange rate at the transaction date. Receivables, payables and other monetary items denominated in foreign currencies that have not been settled at the balance sheet date are translated using the exchange rate at the balance sheet date. Exchange differences that arise between the rate at the transaction date and the one in effect at the payment date or the rate at the balance sheet date are recognized in the income statement as financial income or financial expenses. Property, plant and equipment, intangible assets, inventories and other non-monetary assets that have been purchased in foreign currencies are translated using historical rates.



Income Statement (continued)

Gross profit

With reference to section 32 of the Danish Financial Statements Act, revenue has not been disclosed in the Annual Report.

Revenue

Revenue from the sale of goods for resale and finished goods is recognized in the income statement when delivery is made, and risk has passed to the buyer. Revenue is recognized exclusive of VAT and net of discounts relating to sales.

Cost of goods sold

Cost of goods sold includes costs incurred to achieve revenue for the year.

Other external expenses

Other external expenses comprise expenses for premises, administration, sales and distribution as well as office expenses, etc.

Staff expenses

Staff expenses comprise salaries and wages as well as other staff related expenses.

Amortization, depreciation and impairment losses

Amortization, depreciation and impairment losses comprise amortization, depreciation and impairment of intangible assets and property, plant and equipment.

Income from investments in subsidiaries

The Company's share of the enterprises' profits or losses after elimination of unrealized intragroup profits and losses and less or plus amortization of positive, or negative, goodwill is recognized in the income statement.

Financial income and expenses

Financial income and expenses are recognized in the income statement at the amounts relating to the financial year.



Income Statement (continued)

Income taxes

Tax for the year, which consists of current tax for the year and changes in deferred tax, is recognized in the income statement by the portion attributable to the profit for the year and recognized directly in equity by the portion attributable to entries directly in equity.

Deferred tax is recognized on all temporary differences between the carrying amount and tax-based value of assets and liabilities, for which the tax-based value of assets is calculated based on the planned use of each asset.

Deferred tax assets are recognized in the balance sheet at their estimated realizable value, either as a setoff against deferred tax liabilities or as net tax assets.

Balance sheet

Intangible assets

Intangible assets comprise uncompleted and completed development projects with related intellectual property rights, acquired intellectual property rights and prepayments for intangible assets.

Development projects on clearly defined and identifiable products and processes, for which the technical rate of utilization, adequate resources and a potential future market or development opportunity in the enterprise can be established, and where the intention is to manufacture, market or apply the product or process in question, are recognized as intangible assets. Other development costs are recognized as costs in the income statement as incurred.

The cost of development projects comprises costs such as salaries and amortization that are directly and indirectly attributable to the development projects.

Completed development projects are amortized on a straight-line basis using the estimated useful lives of the assets. The amortization period is three years.

Intangible assets are written down to the lower of recoverable amount and carrying amount.



Balance sheet (continued)

Property, plant and equipment

Property, plant and equipment are measured at cost less accumulated depreciation and impairment losses.

Cost comprises the acquisition price and costs directly attributable to the acquisition until the time when the asset is ready to be put into operation.

The basis of depreciation is cost less estimated residual value after the end of useful life. Straight-line depreciation is made on the basis of the following estimated useful lives of the assets:

Other fixtures and fittings, tools and equipment 3 years
Leasehold improvements 4 years

Useful lifetime and scrap value are reassessed annually.

Investments in subsidiaries

Investments in subsidiaries are recognized and measured under the equity method. This means that investments are measured at the pro rata share of the enterprises' equity plus or less unamortized positive, or negative, goodwill and plus or less unrealized intra-group profits or losses.

Subsidiaries with a negative equity value are measured at zero value, and any receivables from these enterprises are written down by the Company's share of such negative equity if it is deemed irrecoverable. If the negative equity exceeds the amount receivable, the remaining amount is recognized under provisions if the Company has a legal or constructive obligation to cover the liabilities of the relevant enterprise.

Investments in subsidiaries are written down to the lower of recoverable amount and carrying amount.

Receivables

Receivables are measured at amortized cost, usually equaling nominal value less provisions for bad debts.



Balance sheet (continued)

Prepayments (assets)

Prepayments comprise incurred costs relating to subsequent financial years.

Equity

Dividend

Dividend is recognized as a liability at the time of adoption at the general meeting. The proposed dividend for the financial year is disclosed as a separate item in equity.

Financial debts

Other debts are measured at amortized cost, substantially corresponding to nominal value.

Prepayments (liabilities)

Deferred income comprises received income for recognition in subsequent financial years. Deferred income is measured at cost.



Income statement for 2019

	Notes	2019	2018
		(KDKK)	(KDKK)
Gross profit		45.316	45.674
Staff expenses	2	(11.967)	(12.727)
EBITDA		33.349	32.947
Depreciation and impairment losses		(2.526)	(3.188)
Loss before financial items		30.823	29.759
Income from subsidiaries	3	1.176	388
Financial income	4	75	71
Financial expenses		(337)	(350)
Profit before tax		31.737	29.868
Tax on profit for the year	5	(6.734)	(6.591)
Net profit for the year		25.003	23.277
Proposed distribution of profit			
Extraordinary dividend		0	21.900
Reserve for capitalized development		(78)	583
Reserves according to the equity method		611	(3.909)
Retained earnings		24.470	4.703
		25.003	23.277



Balance sheet - December 2019

	Notes	2019	2018
		(KDKK)	(KDKK)
Development Projects		4.670	4.771
Intangible assets	6	4.670	4.771
Fixtures and equipment		307	359
Leasehold improvements		82	96
Tangible assets		389	455
Investments in group enterprises		3.746	2.873
Financial assets		3.746	2.873
Fixed assets		8.805	8.099
Trade receivables		12.965	12.303
Receivables from group enterprises		48.162	29.490
Other receivables		237	312
Prepayments	7	254	345
Receivables		61.618	42.450
Cash		49	1.019
Current assets		61.667	43.469
Assets		70.472	51.568



Balance sheet - December 2019

	Notes	2019	2018
		(KDKK)	(KDKK)
Share capital	8	321	321
Retained earnings		44.888	20.499
Reserves for capitalized development		3.644	3.722
Reserves according to the equity method		611	0
Equity		49.464	24.542
Provision for deferred tax		871	854
Other provisions		1.322	1.493
Provisions		2.193	2.347
Bank Debt		26	30
Trade payables	9	14.199	16.507
Payables to group enterprises		31	763
Income tax		108	1.750
Other Payables		4.300	5.629
Prepayments	10	151	0
Short-term liabilities		18.815	24.679
Liabilities other than provisions		18.815	24.679
Equity, provisions and liabilities		70.472	51.568
Contingent assets, liabilities and other financial obligations	11		
Transactions with related parties	12		
Information on consolidated financial statement	13		



Statement of changes in equity 2019

	Share Capital KDKK	Reserves for De- velop- ment	Reserves accord- ing to the eq- uity method	Retained earnings KDKK	Total KDKK
Equity at 1 January	321	3.722	0	20.499	24.542
Profit/loss for the year		(78)	611	24.470	25.003
Exchange rate adjustment	0	0	0	(81)	(81)
Equity at 31 December	321	3.644	611	44.888	49.464



1 Uncertainty about recognition and measurement

Accounting uncertainties, estimates and assumptions

In the presentation of the annual report, the calculation of the carrying value of certain assets and liabilities is associated with a number of judgments, estimates and assumptions about future events.

These are often based on factors which at the time of the presentation of the annual report, are considered sound and correct by the management of the company. By their very nature, these are subject to some uncertainty and unpredictability. The annual report is prepared based on management's best estimates and judgments at the time of the presentation of the annual report.

Development projects

In the annual report development projects are recognized with a net book value of KDKK 4.670. The assessed valuation at the balance sheet date involves a degree of estimation uncertainty.

Development projects relates to development of operating platforms and standard components within the area of Mobile Communication. The development projects are progressing in line with management's expectations.

The development projects form the basis for ongoing sales to existing customers and are also expected to form the basis for sale to new customers and new markets.

Management regularly assesses the market opportunities for the development projects.



	2019	2018
	(KDKK)	(KDKK)
2 Staff expenses		
Salaries and wages	10.634	11.202
Pension costs	841	843
Other social security costs	166	165
Other staff expenses	326	517
	11.967	12.727
Average number of employees	19	19
3 Income from investments in subsidiaries		
Share of earnings in subsidiaries	1.176	388
	1.176	388
4 Financial income		
Financial income from group enterprises	72	68
Other financial income	3	3
	75	71
5 Tax on loss for the year		
Current tax	6.708	1.878
Change in deferred tax	16	4.713
Adjustments concerning previous years	10	0
	6.734	6.591



	2019	2018
	(KDKK)	(KDKK)
6 Intangible assets		
Cost, January 1	49.819	47.539
Additions	2.241	2.280
Disposals	(2.272)	0
Cost, December 31	49.788	49.819
Amortization and impairment, January 1	45.048	41.979
Amortization for the year	2.342	3.069
Disposals	(2.272)	0
Amortization and impairment, December 31	45.118	45.048
Carrying amount, December 31	4.670	4.771

7 Prepayments (asset)

Prepayments under assets comprise incurred costs relating to subsequent financial years.

8 Share capital

Share capital consists of 320.572 shares of a nominal value of DKK 1. The shares have not been divided into classes.

There have been no changes in the share capital in the previous 5 years.

	2019	2018
	(KDKK)	(KDKK)
9 Trade Payables		
Trade Payables	12.279	12.714
Settlement Payables	1.920	3.793
	14.199	16.507



10 Prepayments (liabilities)

Prepayments under liabilities comprise received income for recognition in subsequent financial years.

11 Contingent assets, liabilities and other financial obligations

The Company's total lease obligation amounts to KDKK 1.715 (2018: KDKK 2.685), where KDKK 810 (2018: KDKK 921) falls due within 1 year and KDKK 905 (2018: KDKK 1.764) falls due within 2-5 years.

12 Transactions with related parties

Transactions with related parties has been conducted in line with the arm's length principles.

13 Information on consolidated financial statements

The Company is included in the Group Annual Report of Sinch Holding AB, Lindhagensgatan 74, vån 7 112 18 Stockholm.

14 Subsequent events

COVID-19

The COVID-19 outbreak and the measures taken by governments in most of the world to mitigate the impacts of the outbreak will have great impact on the global economy. Management considers the implications of COVID-19 a subsequent event occurring after the balance sheet date (31 December 2019), and therefore a non-adjusting event to the Company.

In response to uncertainty around COVID-19, management in Sinch Group has initiated a range of precautionary initiatives to protect employees and ensure maintained service delivery in all circumstances. The direct financial impact of COVID-19 currently remains limited on an overall level. Messaging volumes are developing as expected.

The Company holds a strong financial position and expect relatively limited negative impact from COVID-19. Management therefore assess that the capital resources are adequate and appropriate for at least the coming year.