Dyrehavevej 3, 2930 Klampenborg

Annual Report 1 April 2019 – 31 March 2020

Company reg.no. 16 75 31 81

The annual report was presented and approved at the Company's annual general meeting

On June 30, 2020

chairman of the annual general meeting – Tina Gath

# Sonova Retail Denmark ApS Annual report 2019/2020

CVR no. 16 75 31 81

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Sonova Retail Denmark ApS Annual report 2019/2020 CVR no. 16 75 31 81

## Management's report

The executive board has today presented the annual report of Sonova Retail Denmark ApS for the financial year 1 April 2019 to 31 March 2020.

The annual report has been presented in accordance with the Danish Financial Statements Act.

We consider the accounting policies used appropriate, and in our opinion the annual accounts provide a true and fair view of the company's assets and liabilities and its financial position as on 31 March 2020 and of the company's results of its activities in the financial year 1 April 2019 to 31 March 2020.

We are of the opinion that the management's review Includes a fair description of the issues dealt with.

We recommend that the annual report be adopted at the Annual Generel Meeting.

| Klampenborg, June 30, 2020 |           |  |
|----------------------------|-----------|--|
| Executive Board:           |           |  |
|                            |           |  |
| Peter Bragger Andreasen    | Tina Cath |  |
| Peter Brøgger Andreasen    | Tina Gath |  |

### Independent auditor's report

#### To the shareholders of Sonova Retail Denmark ApS

#### **Opinion**

In our opinion, the Financial Statements give a true and fair view of the financial position of the Company at 31 March 2020, and of the results of the Company's operations for the financial year 1 April 2019- 31 March 2020 in accordance with the Danish Financial Statements Act.

We have audited the Financial Statements of Sonova Retail Denmark ApS for the financial year 1 April 2019 - 31 March 2020, which comprise income statement, balance sheet, statement of changes in equity and notes, including a summery of significant accounting policies ("the Financial Statements").

#### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (ISAs) and the additional requirements applicable in Denmark. Our responsibilities under those standards and requirements are further described in the *Auditor's Responsibilities for the Audit of the Financial Statements* section of our report. We are independent of the Company in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code) and the additional requirements applicable in Denmark, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Statement on Management's Review

Management is responsible for Management's Review.

Our opinion on the financial statements does not cover Management's Review, and we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read Management's Review and, in doing so, consider whether Management's Review is materially inconsistent with the financial statements or our knowledge obtained during the audit, or otherwise appears to be materially misstated.

Moreover, it is our responsibility to consider whether Management's Review provides the information required under the Danish Financial Statements Act.

Based on the work we have performed, in our view, Management's Review is in accordance with the Financial Statements and has been prepared in accordance with the requirements of the Danish Financial Statements Act. We did not identify any material misstatement in Management's Review.

#### Management's Responsibilities for the Financial Statements

Management is responsible for the preparation of Financial Statements that give a true and fair view in accordance with the Danish Financial Statements Act, and for such internal control as Management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, Management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting in preparing the financial statements unless Management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

#### Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs and the additional requirements applicable in Denmark will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit conducted in accordance with ISAs and the additional requirements applicable in Denmark, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to
  fraud or error, design and perform audit procedures responsive to those risks, and obtain audit
  evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting
  a material misstatement resulting from fraud is higher than for one resulting from error as fraud may
  involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures
  that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the
  effectiveness of the Company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by Management.
- Conclude on the appropriateness of Management's use of the going concern basis of accounting in preparing the financial statements and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.

• Evaluate the overall presentation, structure and contents of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that gives a true and fair view.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Hellerup, June 30, 2020

PricewaterhouseCoopers Statsautoriseret Revisionspartnerselskab CVR no. 33 77 12 31

Rasmus Friis Jørgensen State Authorised Public Accountant mne28705 Steffen Kaj Pedersen State Authorised Public Accountant mne34357

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## **Company details**

Sonova Retail Denmark ApS

Dyrehavevej 3, 2930 Klampenborg

Website: www.audionova.dk

CVR no. 16 75 31 81
Established: 1 January 1993
Registered office: Klampenborg
Financial year: 1 April – 31 March

#### **Executive Board**

Peter Brøgger Andreasen

Tina Gath

#### **Auditor**

PricewaterhouseCoopers

Statsautoriseret Revisionspartnerselskab

Strandvejen 44

2900 Hellerup

### **Parent company**

Sonova Retail Holding A.G.

Lubisrütistrasse 28

8712 Stäfa

Schweiz

## **Financial highlights**

| DKK 000                               | 2019/20 | 2018/19 | 2017/18 | 2016/17     | 2015    |
|---------------------------------------|---------|---------|---------|-------------|---------|
|                                       |         |         |         | (15 months) |         |
| Net turnover                          | 198,743 | 184,496 | 163,998 | 191,256     | 131,879 |
| Gross profit                          | 79,007  | 68,305  | 61,633  | 61,932      | 56,801  |
| Result from operating activities      | -2,366  | -17,225 | -26,304 | -32,776     | -9,040  |
| Net financials                        | -1,358  | -1,214  | -423    | -3,567      | -3,982  |
| Result for the year                   | -3,840  | -17,774 | -19,161 | -36,463     | -12,971 |
| Balance sheet sum                     | 105,527 | 102,496 | 83,221  | 58,557      | 84,176  |
| Investments in tangible fixed assets  |         |         |         |             |         |
| represent                             | 10,930  | 3,191   | 6,312   | 6,159       | 5,019   |
| Equity                                | 28,629  | 10,469  | 3,268   | -17,498     | -11,003 |
| Gross margin                          | 39,8%   | 37,0%   | 37,6%   | 32,4%       | 43,1%   |
| Profit margin                         | -1,2%   | -9,3%   | -16,0%  | -17,1%      | -6,9%   |
| Acid test ratio                       | 165,4%  | 101,9%  | 57,3%   | 73,4%       | 168,1%  |
| Solvency ratio                        | 27,1%   | 12,5%   | 3,9%    | -29,9%      | -13,1%  |
| Return on equity                      | -19,6%  | -84,9%  | 134,7%  | 255,9%      | -15,2%  |
| Average number of full-time employees | 162     | 159     | 143     | 125         | 110     |

The calculation of key figures and ratios does in all material respects follow the Danish Association of Finance Analysts' recommendations and does only in a few respects deviate from the recommendations.

The key figures appearing from the survey have been calculated as follows:

| Gross margin                | Gross profit x 100  Net turnover                               |
|-----------------------------|--|
| Profit margin (EBIT margin) | Result from primary activities (EBIT) x 100  Net turnover      |
| Acid test ratio             | Current assets x 100 Short-term liabilities                    |
| Solvency ratio              | Equity, closing balance x 100 Assets in total, closing balance |
| Return on equity            | Results for the year x 100  Average equity                     |

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### **Management's review**

#### The principal activities of the company

The Company's main activity is sales of hearing aid and related services.

#### Development in activities and financial matters

The net turnover for the year is DKK 198,743k against DKK 184,496k last year. The results from ordinary activities after tax are DKK -4,478k against DKK -17,774k last year. Although not fully in line with initial expectations due to impact of Covid-19 from mid March 2020, the overall performance and results of our activities are considered to be satisfying. Successfully we have continued our value positioning focus and we have strengthened our internal balance in the dimensions of Employee engagement, Customer centricity and Business results further.

Increased competition from local ear, nose and throat doctors has led to a decrease in the total private market. Furthermore main competitors are showing strong indications and actions to grow. Despite challenges in the market the Company has managed to protect and gain shares in the private market.

The Company expects a continuing positive development in the coming years.

On February 10, 2020 a cash share capital increase was made. The Parent Company paid in cash of total DKK 2,000k into equity with 1 share of DKK 20,000 with a premium of DKK 1,980k. Furthermore on March 19, 2020 an additional cash share capital increase were made. The Parent Company paid in cash of total DKK 20,000k into equity with 1 share of DKK 20,000 with a premium of DKK 19,980k

The parent company will provide sufficient financial support for the Company to pay debt as they fall due.

#### Strategy

Sonova Retail Denmark ApS offers a complete range of digital hearing instruments, wireless FM systems and personal hearing protection.

The development and manufacture of hearing instruments take place primarily in Stäfä, (Switzerland) where the Sonova Group has its headquarters and in Kitchener (Ontario, Canada), whereas wireless communication systems are manufactured in Murten (Switzerland).

Product innovation, customer focus and cost management are the three pillars in the strategy.

#### Special risks

#### Operating risks:

The effects of fluctuations in the economy (expansion or recession) are expected to be limited for the Company, due to the fact that the dependency on the economic cycle is not very high. The Company acts in a healthcare market, where the dependency on the reimbursement system is *large*. Changes in legislation can lead to significant impact on the result of the Company.

#### Financial risks:

The Company holds sufficient liquidity to ensure the fulfillment of all planned payment obligations. The amount of the liquidity reserve is regularly reviewed and adjusted as necessary according to circumstances.

The parent company will provide sufficient financial support for the Company to pay debt as they fall due.

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#### **Exchange rate risks:**

The Company is not significantly exposed to currency rate risks, since purchases take place in EUR and DKK while sales only take place in DKK. The Company does not hold any reserves in other currencies.

#### Credit risks:

The Company is not exposed to significant credit risks. The larger portion of the outstandings are Regions and/or municipalities.

#### **External environment**

Sonova Retail Denmark ApS complies with existing rules on sorting and disposal of waste.

#### Research and development activities

All research and development activities are performed by the Parent Company in Switzerland

#### The expected development

In 2020/21 the Company will continue to develop its new, flexible operating model. With the impact of Covid-19 from beginning for the financial year 2020/21 focus on developing the business model is ongoing due to the health requirements of keeping distance. As a consequence of the Covid-19 impact Management expect a decrease in the financial result for 2020/21 versus the financial year 2019/20. Management expects to service more customers and increase efficiency in the shops further once this business model is implemented.

For 2020/21 and subsequent years, Management expects that hearing aid prices in Denmark will remain under pressure. This will require a continued focus on costs and efficiencies and competitive products and services. Having implemented a new and more flexible operating model, Management feels confident that the Company is well positioned to maintain the market leader position in the Danish market.

No events materially affecting the assessment of the Annual Report have occurred after the balance sheet date.

## **Accounting policies used**

Financial Statements of Sonova Retail Denmark ApS for 2019/20 has been prepared in accordance with the provisions of the Danish Financial Statements Act applying to medium-sized enterprises of reporting class C.

The accounting policies are consistent with those of prior year.

Financial Statements for 2019/20 are presented in Danish kroner.

With reference to section 86(4) of the Danish Financial Statements Act and as the cash flow statement included in the Consolidated financial statements of Sonova A.G., the Company has not prepared a cash flow statement.

### Recognition and measurement in general

Revenues are recognised in the income statement as earned. Furthermore, value adjustments of financial assets and liabilities measured at fair value or amortised cost are recognised. Moreover, all expenses incurred to achieve the earnings for the year are recognised in the income statement, including depreciation, amortisation, impairment losses and provisions as well as reversals due to changed accounting estimates of amounts that have previously been recognised in the income statement.

Assets are recognised in the balance sheet when it is probable that future economic benefits attributable to the asset will flow to the Company, and the value of the asset can be measured reliably.

Liabilities are recognised in the balance sheet when it is probable that future economic benefits will flow out of the Company, and the value of the liability can be measured reliably.

Assets and liabilities are initially measured at cost. Subsequently, assets and liabilities are measured as described for each item below.

Recognition and measurement take into account predictable losses and risks occuring before the presentation of the Annual Report which confirm or invalidate affairs and conditions existing at the balance sheet date.

Danish kroner is used as the measurement currency . All other currencies are regarded as foreign currencies.

#### Translation of foreign currency

Translation in foreign currencies are translated at the exchange rates at the date of the transaction. Gains and losses arising due to differences between the transaction date rates and the rates at the dates of payment are recognised in financial income and expenses in the income statement.

Receivables, payables, and other monetary items in foreign currencies that have not been settled at the balance sheet date are translated at the exchange rate at the balance sheet date. Any differences between the exchange rates at the balance sheet date and the transaction date rates are recognised in financial income and expenses in the income statement.

Fixed assets acquired in foreign currencies are measured at the transaction date rates

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### The profit and loss account

#### **Net turnover**

Revenue from the sale of goods for resale and finished goods is recognised in the income statement when the delivery and transfer of risk has been made before year end. Sales of Service contracts, such as long-term contracts and extended warranties are separated from the sale of goods and recognized over the term of the contract.

Revenue is recognised exclusive of VAT and net of discount relation to sales.

#### Cost of goods sold and consumables

Cost of goods sold and consumables comprise the consumables consumed to achieve revenue for the year.

#### Other operating income

Other operating income include income of secondary nature in relation to the Company's activities.

#### Other external costs

Other external costs include costs of distribution, sales, advertising, administration, rent, bad debts, etc.

#### Staff costs

Staff costs include salaries and wages including holiday allowances, pensions and other costs for social security etc. for staff members. Staff costs are less public reimbursements.

#### Depreciation, amortisation and writedown

Depreciation, amortisation and writedown comprise depreciation on, amortisation of and writedown relating to intangible and tangible fixed assets respectively.

#### **Net financials**

Financial income and expenses comprise interest, realised and unrealised exchange adjustments, as well as extra payments and repayment under the on account taxation scheme.

#### Tax on profit/loss for the year

Tax for the year consist of current tax for the year and deferred tax for the year. The tax attributable to the profit for the year is recognised in the income statement, whereas the tax attributable to equity transaction is recognised directly to equity.

The tax recognised in the income statement is classified as tax on ordinary activities and tax on extraordinary items respectively.

Any changes in deferred tax due to changes to tax rates are recognised in the income statement.

The company is subject to the Danish legislation concerning compulsory joint taxation with the Danish group enterprises.

The current Danish corporate tax is allocated among the jointly taxed companies in proportion to their respective taxable income (full allocation with reimbursement of tax losses).

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#### The balance sheet

#### Intangible fixed assets

#### Goodwill

Acquired goodwill is measured at cost with deduction of accumulated amortisation. As it is not possible to determine a reliable estimate of the useful life, the amortisation period is set at 10 years.

#### Tangible fixed assets

Property, plant and equipment are measured at cost less accumulated depreciation and less any accumulated impairment losses.

Cost comprises the cost of acquisition and expenses directly related to the acquisition up until the time when the asset is ready for use.

Depreciation based on cost reduced by any residual value is calculated on a straight-line basis over the .expected useful lives of the assets, which are

Buildings 40 years

Other fixtures and fittings, tools and equipment 5-10 years

Leasehold improvements 5-10 years

#### Impairment of fixed assets

The carrying amounts of intangible assets and property, plant and equipment are reviewed on an annual basis to determine whether there is any indication of impairment other than that expressed by amortisation and depreciation.

If so, an impairment test is carried out to determine whether the recoverable amount is lower than the carrying amount, and the asset is written down to its lower recoverable amount.

The recoverable amount of the asset is calculated as the higher of net setting price and value in use. Where a recoverable amount cannot be determined for the individual asset, the assets are assessed in the smallest group of assets for which a reliable recoverable amount can be determined based an a total assessment.

#### **Inventories**

Inventories are measured at the lower of cost under the FIFO method and net realisable value.

The net realisable value of inventories is calculated at the amount expected to be generated by sale in the process of normal operations with deduction of selling expenses and cost of completion. The net realisable value is determined allowing for marketability, obsolescence and development in expected sales sum.

The cost of inventories equals landed cost.

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#### Receivables

Receivables are measured in the balance sheet at the lower of amortised cost and net relisable value, which correspond to nominal value less provisions for bad debts.

#### **Prepayments**

Prepayments comprise prepaid expenses concerning rent, insurance premiums, subscriptions and interest.

#### Available funds

Available funds comprise cash at bank and in hand.

#### **Equity Dividend**

Dividend expected to be distributed for the year is recognised as a separate item under the equity. Proposed dividend is recognised as a liability at the time of approval by the general meeting (the time of declaration).

#### Deferred tax assets and liabilities

Deferred tax is recognised in respect of all temporary differences between the carrying amount and the tax base of assets and liabilities.

According to the rules of joint taxation, Sonova Retail Denmark ApS is unlimited, jointly and severally liable towards the Danish tax authorities for the total corporation tax, including withholding tax on interest, royalties and dividends, arising within the jointly taxed group of companies .

Deferred tax is measured on the basis of the tax rules and tax rates that will be effective under the legislation at the balance sheet date when the deferred tax is expected to crystallise as current tax. In cases where the computation of the tax base may be made according to alternative tax rules, deferred tax is measured on the basis of the intended use of the asset and settlement of the liability, respectively.

Deferred tax assets, including the tax base of tax loss carry-forwards, are measured at the value at which the asset is expected to be realised, either by elimination in tax on future earnings or by set-off against deferred tax liabilities.

#### Current tax receivables and liabilities

Current tax receivables and liabilities are recognised in the balance sheet at the amount calculated on the basis of the expected taxable income for the year adjusted for tax an taxable income for prior years. Tax receivables and liabilities are off-set if there is a legally enforceable right of set-off and an intention to settle on a net basis or simultaneously.

#### Other provisions

Provisions are recognised when - in consequence of an event occured before or on the balance sheet date - the Company has a legal or constructive obligation and it is probable that economic benefits must 'be given up to settle the obligation.

Other provisions include warranty obligations in respect of repair work within the warranty period of 2 years. Provisions are measured and recognised based an experience with guarantee work. Provisions with an expected maturity exeeding 1 year from the balance sheet date are discounted at the average band yield.

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#### **Financial debts**

Other debts are measured amortised cost, substantially corresponding to nominal value.

#### **Deferred income**

Received payments concerning income during the following years are recognised under accrued expenses and deferred income.

#### **Key figures**

The calculation of key figures and ratios does in all material respects follow the Danish Association of Finance Analysts' recommendations and does only in a few respects deviate from the recommendations.

The key figures appearing from the survey have been calculated as follows:

Gross margin

Profit margin (EBIT margin)

Result from primary activities (EBIT) x 100
Net turnover

Acid test ratio

Current assets x 100
Short-term liabilities

Solvency ratio

Equity, closing balance x 100
Assets in total, closing balance

Return on equity

Results for the year x 100
Average equity

## Profit and loss account 1 April – 31 March

### **Income statement**

| DKK'000   | Note | 2019/20 | 2018/19 |
|---|------|---------|---------|
| Net turnover  |      | 198,743 | 184,496 |
| Raw materials and consumables used                            |      | -55,312 | -49,345 |
| Opther operating income                                       |      | 818     | 0       |
| Other external costs  |      | -65,241 | -66,846 |
| Gross profit  |      | 79,008  | 68,305  |
| Staff costs   | 1    | -72,850 | -75,251 |
| Depreciation, amortisation and writedown relation to tangible |      |         |         |
| and intangible fixed assets                                   |      | -8,524  | -10,279 |
| Operating profit (EBIT)                                       |      | -2,366  | -17,225 |
| Financial costs   | 2    | -1,358  | -1,214  |
| Results before tax  |      | -3,724  | -18,440 |
| Tax on ordinary results                                       | 3    | -116    | 665     |
| Profit/loss for the year                                      | 4    | -3,840  | -17,774 |

## Balance sheet 1 April – 31 March

### **Assets**

| DKK'000 Note   | 2019/20 | 2018/19 |
|--|---------|---------|
| ASSETS   |         |         |
| Fixed assets   |         |         |
| Intangible assets 5  |         |         |
| Goodwill   | 27,773  | 31,439  |
| Keymoney   | 1,047   | 339     |
|  | 28,820  | 31,778  |
| Property, plant and equipment                              | 3       |         |
| Land and property  | 2,581   | 2,678   |
| Other plants, operating assets, and fixtures and furniture | 6,032   | 5,769   |
| Decoration rented premises                                 | 7,555   | 6,991   |
| Property, plant and equipment under construction           | 4.959   | 30      |
|  | 21,127  | 15,468  |
| Financial fixed assets                                     |         |         |
| Other debtors 7  | 3,857   | 3,978   |
|  | 3,857   | 3,978   |
| Total fixed assets   | 53,804  | 51,224  |
| Current assets   |         |         |
| Inventories  |         |         |
| Manufactured goods and trade goods                         | 13,951  | 23,154  |
|  | 13,951  | 23,154  |
| Receivables  |         |         |
| Trade debtors  | 3,325   | 12,672  |
| Amounts owed by group enterprises                          | 26,233  | 6,749   |
| Other debtors  | 1,014   | 388     |
| Deferred tax assets  | 5,624   | 5,740   |
| Prepaid expenses   | 1,342   | 1,341   |
|  | 37,537  | 26,891  |
| Available funds  | 234     | 1,228   |
| Total current assets                                       | 51,723  | 51,273  |
| TOTAL ASSETS   | 105,527 | 102,496 |

## Balance sheet 1 April – 31 March

## **Equity and liabilities**

| DKK'000   | Note     | 2019/20       | 2018/19       |
|---|----------|---------------|---------------|
| EQUITY AND LIABILITIES                                  |          |               |               |
| Equity  | 40       | 400           | 000           |
| Share capital Results brought forward                   | 10<br>11 | 420<br>28,209 | 380<br>10,089 |
| ·   |          | <del></del>   | <del></del>   |
| Total equity  |          | 28,629        | 10,469        |
| Provisions  |          |               |               |
| Other provisions  | 12       | 2,843         | 2,771         |
| Total provisions  |          | 2,843         | 2,771         |
| Liabilities other than provisions                       |          |               |               |
| Non-current liabilities other than provisions           | 14       |               |               |
| Debt to group enterprises                               | 13       | 26,202        | 27,422        |
| Other debts   |          | 4,439         | 0             |
| Deferred revenue  |          | 12,147        | 11,496        |
|   |          | 42,788        | 38,918        |
| Current liabilities other than provisions               |          |               |               |
| Trade creditor  |          | 5,449         | 1,916         |
| Deferred revenue  |          | 8,702         | 8,043         |
| Debt to group enterprises                               |          | 1,675         | 19,485        |
| Other debts   |          | 15,441        | 20,894        |
|   |          | 31,267        | 50,338        |
| Total liabilities                                       |          | 76,898        | 92,027        |
| TOTAL EQUITY AND LIABILITIES                            |          | 105,527       | 102,496       |
|   |          |               |               |
| Contingencies   | 15       |               |               |
| Related parties   | 16       |               |               |
| Materially events orcurred after the balance sheet date | 17       |               |               |

## Balance sheet 1 April – 31 March

## Statement of changes in equity

| DKK'000                                     | Share capital | Share premium account | Results<br>brought<br>forward | In total |
|---|---------------|-----------------------|-------------------------------|----------|
| Equity at 1 April 2019                      | 380           | 24,980                | -14,891                       | 10,469   |
| Transfer to result brought forward          | 0             | -24,980               | 24,980                        | 0        |
| Cash capital increase                       | 40            | 21,960                | 0                             | 22,000   |
| Profit or loss for the year brought forward | 0             | 0                     | -3,840                        | -3,840   |
| Equity at 31 March 2020                     | 420           | 21,960                | 6,249                         | 28,629   |

|   | DKK'000  | 2019/20         | 2018/19      |
|---|--|-----------------|--------------|
| 1 | Staff costs  |                 |              |
|   | Salaries and wages   | 64,163          | 65,390       |
|   | Pension costs  | 4,753           | 4,596        |
|   | Other costs for social security  | 369             | 475          |
|   | Other staff costs  | 3,565           | 4,790        |
|   |  | 72,850          | 75,251       |
|   | Average number of full-time employees  | 162             | 159          |
|   | Staff costs includes salaries to the Executive Board with 2,371 t.DKK (2018: with 166 t.DKK (2018: 160 t.DKK). | 2,581 t.DKK) an | d pensions   |
| 2 | Financial expenses   | 252             | 252          |
|   | Financial costs, group enterprises  Other financial costs  | -252<br>-1,106  | -252<br>-962 |
|   | Other infancial costs  | <del></del>     | <del></del>  |
|   |  | -1,358          | -1,214       |
| 3 | Tax on ordinary results  |                 |              |
|   | Adjustment for the year of deferred tax  | -705            | -550         |
|   | Tax for previous years   | 589             | 1,215        |
|   |  | -116            | 665          |
| 4 | Proposed distribution of the results   |                 |              |
| 7 | Allocated from results brought forward   | -3,840          | -17,774      |
|   |  | -3,840          | -17,774      |

## **Notes**

### 5 Intangible assets

| DKK'000   | Keymoney | Goodwill | Intangible<br>assets in<br>total |
|---|----------|----------|----------------------------------|
| Cost at 1 April 2019                                | 350      | 149,756  | 150,106                          |
| Additions   | 950      | 0        | 950                              |
| Disposals   | -200     | 0        | -200                             |
| Cost at 31 March 2020                               | 1,100    | 149,756  | 150,856                          |
| Amortisation and impairment losses at 1 April 2019  | -212     | -118,317 | -118,529                         |
| Amortisation  | -41      | -3,666   | -3,707                           |
| Amortization regarding assets disposed              | 200      | 0        | 200                              |
| Amortisation and impairment losses at 31 March 2020 | -53      | -121,983 | -122,036                         |
| Carrying amount at 31 March 2020                    | 1,047    | 27,773   | 28,820                           |
| Carrying amount at 31 March 2019                    | 339      | 31,439   | 31,778                           |

## **Notes**

### 6 Property, plant and equipment

| DKK'000   | Land and property | Other plants, fixtures and furniture | Lease-<br>hold    | Property, plant and equip- ment under construc- tion | Property<br>plant and<br>equip-<br>ment in<br>total |
|---|-------------------|--------------------------------------|-------------------|--|---|
| Cost at 1 April 2019  | 3,854             | 20,310                               | 39,921            | 30   | 64,115  |
| Additions   | 0                 | 2,504                                | 3,233             | 5,193  | 10,930  |
| Transferred   | 0                 | 248                                  | 0                 | -248   | 0   |
| Disposals   | 0                 | -1,033                               | -1,306            | -16  | -2,355  |
| Cost at 31 March 2020   | 3,854             | 22,029                               | 41,848            | 4,959  | 72,690  |
| Depreciation and impairment losses at 1 April 2019 Depreciation | -1,177<br>-96     | -14,541<br>-2,375                    | -32,930<br>-2,346 | 0  | -48,647<br>-4,817                                   |
| Depreciation on disposals                                       | 0                 | 919                                  | 983               | 0  | 1,902   |
| Depreciation and impairment losses at 31 March 2020             | -1,273            | -15,997                              | -34,293           | 0  | -51,563   |
| Carrying amount at 31 March<br>2020                             | 2,581             | 6,032                                | 7,555             | 4,959  | 21,127  |
| Carrying amount at 31 March 2019                                | 2,678             | 5,769                                | 6,991             | 30   | 15,468  |

## **Notes**

|   | DKK'000  | 2019/20 | 2018/19 |
|---|--|---------|---------|
| 7 | Other debtors                                    |         |         |
|   | Cost at 1 April                                  | 3,978   | 3,875   |
|   | Additions during the year                        | -121    | 151     |
|   | Other debtors at 31 March                        | 3,857   | 3,978   |
| 8 | Deferred tax assets                              |         |         |
|   |  |         |         |
|   | Deferred tax assets at 1 April 2019              | 5,740   | 6,290   |
|   | Adjustment of deferred tax for previous years    | 589     | 0       |
|   | Deferred tax of the results for the year         | -705    | -550    |
|   | Deferred tax assets at 31 March 2020             | 5,624   | 5,740   |
|   | The following items are subject to deferred tax: |         |         |
|   | Intangible fixed assets                          | -1,393  | -1,015  |
|   | Tangible fixed asssets                           | 164     | -485    |
|   | Trade debtors                                    | 535     | 566     |
|   | Inventories                                      | 1,286   | 1,765   |
|   | Deferred revenue                                 | 4,587   | 4,299   |
|   | Warranty   | 625     | 610     |
|   | Other recievables                                | -180    | 0       |
|   |  | 5,624   | 5,740   |
| • | Duanaid assauras                                 | _       |         |
| 9 | Prepaid expenses                                 | 040     | 0.57    |
|   | Rent   | 918     | 857     |
|   | Other expenses                                   | 424     | 484     |
|   |  | 1,342   | 1,341   |

### **Notes**

| DKK'000                        | 2019/20  | 2018/19  |
|--------------------------------|--|--|
| Contributed capital            |  |  |
| Contributed capital at 1 April | 380  | 360  |
| Cash capital increase          | 40   | 20   |
|                                | 420  | 380  |
|                                | Contributed capital Contributed capital at 1 April | Contributed capital380Contributed capital at 1 April40 |

The share capital consists of 21 shares, each with a nominal value of DKK. 20.000. The past five years of changes in share capital specification.

|                                | 2019/20 | 2018/19 | 2017/18 | 2016/17 | 2015 |
|--------------------------------|---------|---------|---------|---------|------|
| Contributed capital at 1 April | 380     | 360     | 340     | 320     | 320  |
| Cash capital increase          | 40      | 20      | 20      | 20      | 0    |
|                                | 420     | 380     | 360     | 340     | 320  |

|    | DKK'000                                     | 2019/20 | 2018/19 |
|----|---|---------|---------|
| 11 | Results brought forward                     |         |         |
|    | Results brought forward at 1 April 2019     | 10,089  | 2,908   |
|    | Cash capital increase                       | 21,960  | 24,980  |
|    | Profit or loss for the year brought forward | -3,840  | -17,774 |
|    | Adjustment to previous year                 | 0       | -25     |
|    | Results brought forward at 31 March 2020    | 28,209  | 10,089  |

#### **Notes**

|    | DKK'000  | 2019/20 | 2018/19 |
|----|--|---------|---------|
| 12 | Other provisions   |         |         |
|    | Other provisions at 1 April 2019                               | 2,771   | 703     |
|    | Change of the year in other provisions                         | 72      | 2,068   |
|    | Other provisions at 31 March 2020                              | 2,843   | 2,771   |
|    |  |         |         |
| 13 | Debt to group enterprises                                      |         |         |
|    | Debt to group enterprises                                      | 26,202  | 27,422  |
|    | Debt to group enterprises at 31 March 2020                     | 26,202  | 27,422  |
|    |  |         |         |
| 14 | Non-current liabilities other than provisions                  |         |         |
|    | Share of liabilities due within 1-5 years                      | 16,586  | 11,496  |
|    | Share of liabilities due After 5 years                         | 26,202  | 27,422  |
|    | Non-current liabilities other than provisions at 31 March 2020 | 42,788  | 38,918  |

#### 15 Contingencies

#### Contingent liabilities

#### Leasing liabilities

In addition to financial leasing contracts, the company has entered into operational leasing contracts with an average annual leasing payment of DKK 14,973. The leasing contracts have 1-72 months left to run, and the total outstanding leasing payment is DKK 14,630k, of which DKK 8,002k is due within the year and DKK 5,990k is due between 1-5 years. Bank guarantees of DKK 2,235k have been issues as guarantees for beforementiond operational leasing contracts.

#### Restorations obligation

The company has a restoration obligation, when a lease for a location is terminated. The Company does not expect to terminate any location within foreseeable future. The obligation is not possible to measure reliable before a termination is effected.

#### Joint taxation

Sonova Denmark A/S, company reg. no 10317487 being the administration company, the company is subject to the Danish scheme of joint taxation and unlimited jointly and severally liable with the other jointly taxed companies for the total corporation tax.

The company is unlimited jointly and severally liable with the other jointly taxed companies for any obligation to withhold tax on interest, royalties and dividends.

The jointly taxed enterprises' total, known net liability to the Danish tax authorities appears from the annual accounts of the administration company.

#### **Notes**

Any subsequent adjustments of corporate taxes or withheld taxes etc. may cause changes in the company's liabilities.

#### 16 Related party disclosures

#### Transactions between related parties

During the year, Group internal transactions have been carried through with affiliated companies in the Sonova Group. Transactions with related parties have been entered at market conditions in the financial year. In accordance Danish Financial Statements Act section 98C, bullit 7. Information regarding transactions with related parties is not disclosed.

#### **Ownership**

According to the Company's list of shareholders, the following shareholders own 100% of the share capital of Sonova Retail Denmark ApS.

Sonova Retail Holding AG, Turmstrasse 26, Ch-6300 Zug, Switzerland.

#### Consolidated annual accounts

The company is included in the Group Annual Report of the ultimative Parent Company Sonova Holding

The Group Annual Report of Sonova Holding AG may be obtained at the following address:

Sonova Holding AG

Laubisrütisstrasse 28

8712 Stäfa

Switzerland

#### 17 Materially events orcurred after the balance sheet date

No events materially affecting the assessment of the Annual Report have occurred after the balance sheet date.